

**From:** [REDACTED] <[REDACTED]>  
**To:** Darren Indyke <[REDACTED]>  
**Subject:** Fwd: flooring  
**Date:** Sat, 10 Mar 2012 12:51:32 +0000

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This is the last email I sent to the flooring guy.. I have not gotten a response yet. They keep coming up with excuses why the flooring wasn't done correctly. I have so far paid for the material, but not the install. I will discuss everything with you over phone, but wanted to give you a basic understanding

Begin forwarded message:

**From:** [REDACTED] <[REDACTED]>  
**Subject:** Re: flooring  
**Date:** March 7, 2012 12:33:13 PM AST  
**To:** MICHAEL LADENHEIM <[REDACTED]>

Hi Michael,

Sorry for the delayed response.

My client would like the kitchen redone in a straight square pattern same as the hallway and other rooms. I'm a bit confused by your explanation as to why the kitchen is so crooked. There is not one wall in the kitchen where the pattern is straight, therefore, it would be an obvious conclusion that the installation was not done correctly. All the other areas where the pattern is a straight square, it is straight and properly installed. I believe the installers just didn't know how to install on the diagonal.

Also, I spoke to the building manager, and he told me he suggested that the installer snap a line in the *center* of the room to work off(not off a designated wall) but the installer ignored his suggestion.

I'd like to know how much extra material we have left as well from us ordering extra to put everything on a diagonal, but weren't able to do so. I'm guessing there is quite a bit of extra material left.

Let me know how you'd like to proceed and when you can have the kitchen reinstalled. You are welcome to come have a look yourself in person so you can see that there is not one wall in the kitchen where the pattern is straight.

Thank you,

[REDACTED]

On Feb 21, 2012, at 4:07 PM, MICHAEL LADENHEIM wrote:

[REDACTED]

Either way this product is installed there will be a wall with a pattern that is not square because the rooms walls are not square to begin with. Our mechanic installed this product square to a designated wall as per the building manager. If we had it square to the wall in the picture than the other wall will be off square. Your client needs to understand that there will be a wall with an un-square pattern due to the cooked walls, not the flooring. As for the balance, the job was installed satisfactory and I will need to have that paid before anything moves forward.

Thank you

--

Michael Ladenheim  
Flooring Liquidators  
270 North Street

Teterboro, NJ 07608

[REDACTED]

201-393-0393 fax

[REDACTED]