

From: order-update@deiequipment.com

To: [REDACTED]

Subject: Your order no. [REDACTED] has been received

Date: Mon, 09 May 2011 20:17:09 +0000

Dear [REDACTED],

Thank you for shopping at www.deiequipment.com and giving us the opportunity to serve you! Your order no. [REDACTED] has been received.

Order Summary:

Item Name/Code	Qty	Description	Options	Rate	Amount
E502489	1	Insulated Server/Thermo Steel, Eleganza 34 fl. oz., 2/PK, Item Code: E502489, Color: Stainless Steel, Size: 10.5" H, Footprint: 4-1/8"		\$117.40	\$117.40
				Subtotal	\$117.40
				Shipping & Handling	\$11.07
				Tax	0.00
				Total	\$128.47

Order Shipping Information:



IMPORTANT INFORMATION ABOUT YOUR ORDER

**** PLEASE READ AND SAVE FOR YOUR RECORDS ****

DeiEquipment.com makes every effort to get your order to you as soon as possible. In-stock items are generally shipped within 48 to 72 hours after order has been approved. If there is a problem with your order we will contact you within one business day. Special and Custom orders lead time will be provided after the order is received.

Approximate delivery times for in stock items are 7-10 business days after your order has been approved. Delivery dates are estimates only and are not guaranteed.

RETURNS: There is a 25% restocking fee on merchandise returned/exchanged for any reason other than a product defect or damage. Please inspect your package immediately upon receipt for shipping damages. You must notify us within three (3) days of receipt of any shipping damages. We cannot take responsibility for shipping damages beyond this point. No merchandise may be returned without written authorization. To receive an RA# (Return Authorization Number) please call us at 1-866-482-8919. If you return any merchandise without an RA# the shipment will be refused and returned to you. A return authorization must be requested within 7 days after receiving the merchandise.

REPLACEMENT PART ORDERS: Replacement part orders are non-refundable and non-returnable for any reason other than product defect. Diagrams and descriptions for each part are provided for reference only and it is the buyer's responsibility to consult their own product's manual or the manufacturer prior purchasing replacement parts. All replacement part orders are final sale. Parts ship directly from the

manufacturer, please allow 3-5 business days for processing. For the complete Terms of Sale visit the Help Section of our website at <http://www.deiequipment.com/help>

DEI Design, Inc.

