

**From:** [REDACTED]  
**To:** [REDACTED], [REDACTED]  
**Subject:** Re: Return Request [ORDER #811308]  
**Date:** Sun, 18 Sep 2011 22:56:00 +0000

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**Kyle Pasiecznik**

SEP 18, 2011 | 03:55PM PDT



Dear Sarah,

I have issued you an RMA/FedEx label in a previous email. Please attach both labels to the return item. Once the rug is received by our warehouse you will be refunded. Feel free to contact us with any questions or concerns.

Thank you,

Kyle Pasiecznik

**ONE KINGS LANE**

Customer Care Specialist

[REDACTED]  
[REDACTED]

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**One**

SEP 17, 2011 | 11:36AM PDT

[Original message](#)

Customer Name: [REDACTED]  
Order #: [REDACTED]  
Item Name: 8x10 Minka Rug, Grey/ Beige/ Tan  
Quantity to return: 1  
Reason for return: Don't like it  
Comment:

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For your reference this is Case #: [REDACTED]