

From: Karyna Shuliak <[REDACTED]>
To: james ce | personal genius <[REDACTED]>
Subject: Re: Epson at 9 East 71st
Date: Wed, 08 Apr 2015 16:10:00 +0000

Thank you James!

On Apr 8, 2015, at 12:08 PM, james ce | personal genius <[REDACTED]> wrote:

Ok. Some of the blue and magenta nozzles were clogged, which would have caused discolored lines and poor print quality. I've cleaned the nozzles so it should be better now.

That printer doesn't get used a lot, so it will likely need to be cleaned before use. To clean the printer:

1. Press Menu and arrow down to select MAINTENANCE and press Menu again
2. Arrow down and select POWER CLEANING and press menu again
3. Press the center button to EXECUTE

It will clean the nozzles and give a much better print.



James Ce
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Apr 8, 2015, at 11:03 AM, Karyna Shuliak <[REDACTED]> wrote:

Hi [REDACTED]

The photographs print quality was not the same as it was with the other printer like that, that we have at a different location.

Thanks,
Karyna.

On Apr 8, 2015, at 10:35 AM, james ce | personal genius <[REDACTED]> wrote:

Hi Karyna,

I have heard that you were having a problem printing to the Epson printer in Sue's office at 9 East 71st.

Could you tell me what kind of problem you were seeing?



James Ce
your Personal Genius

Certified Support Professional 10.6

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