

**From:** Karyna Shuliak <[REDACTED]>  
**To:** Carolina Gomes <[REDACTED]>  
**Cc:** Marilia <[REDACTED]>, Eduardo <[REDACTED]>, "[REDACTED]" <[REDACTED]>, "[REDACTED]" <[REDACTED]>, Richard Kahn <[REDACTED]>  
**Subject:** Re: NYC apt.#8 H  
**Date:** Thu, 04 Jun 2015 16:58:00 +0000

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Thank you, I will get back to you as soon as I have an answer.

> On Jun 4, 2015, at 12:40 PM, Carolina Gomes <[REDACTED]> wrote:

>  
> Hi Karyna  
>  
> We don't have 10x12.  
>  
> We have the Champagne cowhide rug (size 13-1" X 10-6") in stock. The price difference is \$4,594.98.  
>  
> The other size (10-6" x 7-10") takes 8 -9 weeks to arrive.  
>  
> Please let us know a.s.a.p. which size you will need.  
> Thank you  
>  
>  
> Best regards,  
> Carolina Gomes  
> a r t e f a c t o  
> 17651 Biscayne Blvd. Aventura, Fl 33160  
> Phone: [REDACTED]  
> [REDACTED]  
> www.artefacto.com  
>  
>  
>

> -----Original Message-----

> From: Karyna Shuliak [mailto:[REDACTED]]  
> Sent: Thursday, June 04, 2015 11:22 AM  
> To: Marilia  
> Cc: Eduardo; Carolina; [REDACTED]; [REDACTED]; Richard Kahn  
> Subject: Re: NYC apt.#8 H  
>

> Hi Marilla,  
> The champagne color is the correct one. Before we go ahead with the order I wanted to check if you have it in a bigger size close to 10X12, and if so what would be the price difference?  
> Thank you,  
> Karyna.  
>

>> On Jun 3, 2015, at 6:41 PM, Marilia <[REDACTED]> wrote:

>>

>> Karyna

>> Here is the copy of the order that I just approve bu please take a look and give me your ok.

>> Carolina will send you the quote to send to NY next week but also if  
>> you prefer , you can quote with any different company

>> Thank you.

>> Marilia

>> -----Original Message-----

>> From: Karyna Shuliak [mailto: ]

>> Sent: Wednesday, June 03, 2015 4:45 PM

>> To: Marilia

>> Cc: Eduardo; Carolina; ;

>> ; Richard Kahn

>> Subject: Re: NYC apt.#8 H

>> Thank you Marilla,

>> I will ship the camel rug I have to your warehouse. A rush order for a cowhide champagne rug would be helpful, please place the order ASAP, so that we don't loose time.

>> Thanks again,

>> Karyna.

>>> On Jun 3, 2015, at 4:20 PM, Marilia < > wrote:

>>> Hi Karyna

>>> The correct color of the rug is cowhide champagne ( see attachment )

>>> and unfortunately I don't have in our show room but I can put a rush

>>> and bring it in 8 -9 weeks. ( I hope it can help ).

>>> Also there's no store credit, before we do the last delivery Rosana

>>> and Richard spoke and they have agreed that the credit situation was

>>> completely resolved, no balance to pay and no store credit.

>>> Im going on vacation tomorrow so please solve this with Carolina and

>>> Eduardo.

>>> Warehouse address Is attached, we will send the new one after we

>>> receive the one you have.

>>> Thank you

>>> Marilia

>>> -----Original Message-----

>>> From: Karyna Shuliak [mailto: ]

>>> Sent: Wednesday, June 03, 2015 3:04 PM

>>> To: Marilia

>>> Cc: Eduardo; ; ;

>>> ; Richard Kahn

>>> Subject: Re: NYC apt.#8 H

>>>

>>> Thank you Marilla,  
>>> I would like to proceed with an exchange. Could you please provide  
>>> the warehouse address where I should ship the rug? Also, so we don't  
>>> get confused again, what is the correct name of the color that I was asking for?  
>>> Please also attach a photo of the correct cowhide rug from your  
>>> showroom, so I know we are talking about the same thing.  
>>> Can I actually get this rug from your showroom instead of waiting 12 weeks?  
>>> I was told, that we still have credit with your company, can it be  
>>> applied towards the shipping costs?  
>>> Thank you,  
>>> Karyna.

>>>> On Jun 2, 2015, at 3:40 PM, Marilia <[REDACTED]> wrote:

>>>> Hi Karyna

>>>> We can help you regarding the rug, but considering it was not a  
>>>> mistake in our part.  
>>>> You would have to receive the rug in our warehouse in Miami and  
>>>> order another rug for you, since it is not in stock, Once it arrives  
>>>> (12 weeks ETA) you could pick it up at our warehouse or we would  
>>>> quote to send it to NY.

>>>> Thank you  
>>>> Marilia

>>>> -----Original Message-----

>>>> From: Karyna Shuliak [mailto:[REDACTED]]

>>>> Sent: Tuesday, June 02, 2015 1:41 PM

>>>> To: Marilia

>>>> Cc: Eduardo; [REDACTED]; [REDACTED];

>>>> [REDACTED]; Gregory Riches

>>>> Subject: Re: NYC apt.#8 H

>>>> Whatever happened, unfortunately this is not the color the client  
>>>> wanted.. I would really appreciate if we could exchange it!  
>>>> Thank you for your understanding!

>>>>> On Jun 2, 2015, at 1:17 PM, Marilia <[REDACTED]> wrote:

>>>>> Hi Karyna,

>>>>> We just checked everything and we sent exactly the color Gregory  
>>>>> has chosen after your visit, when he came to the store which was  
>>>>> the camel ( this color is like caramel and he said was the right  
>>>>> color for the  
>>>>> apartment) .

>>>>> Also you were copied in the email from Gregory confirming all the  
>>>>> items ( see below), he requested that color on November 21st.

>>>>>  
>>>>> Thank you  
>>>>> Marilia

>>>>>  
>>>>>  
>>>>>  
>>>>>  
>>>>>

>>>>> -----Original Message-----

>>>>> From: Eduardo [mailto: [REDACTED]]  
>>>>> Sent: Tuesday, June 02, 2015 1:04 PM  
>>>>> To: Karyna Shuliak  
>>>>> Cc: [REDACTED]; [REDACTED];  
>>>>> [REDACTED]; Marilia  
>>>>> Subject: FW: NYC apt.#8 H

>>>>>  
>>>>> Good afternoon Karyna,

>>>>>  
>>>>> I am sorry if I couldn't talk to you, as you know we do have  
>>>>> clients coming to the store and takes time to work on their homes.

>>>>>  
>>>>> Also considering all the apartments, whenever you request a  
>>>>> specific information, I need to revise it, I do not have all the  
>>>>> details on top of my head.

>>>>> The rug is correct! That was the final color revised by Gregory,  
>>>>> which was signed on in the order, prior shipping.

>>>>>

>>>>> -----Original Message-----

>>>>> From: Gregory Riches [mailto: [REDACTED]]  
>>>>> Sent: Friday, November 21, 2014 4:22 PM  
>>>>> To: Eduardo  
>>>>> Cc: Rosana; Rich Kahn; Shuliak Karyna  
>>>>> Subject: NYC apt.#8 H

>>>>>  
>>>>> Hello Eduardo,  
>>>>> Here is the list of additional furniture I need for apt. 8H at 301  
>>>>> east 66th st in NY.  
>>>>> Purchaser will be the same as the other orders as will the delivery  
>>>>> address.

>>>>>

- >>>>> (4) Vane II dining chairs in polar piece  
>>>>> (1) Spin dining table in Uranus lacquer  
>>>>> (1) Jensen sofa in Ratier Salinas Mix natural  
>>>>> (2) Juliette Swivel lounge chairs in oak and Ratier Boucle Valencia  
>>>>> Off White  
>>>>> (1) Cow hide rug squares in camel 11' x 8'  
>>>>> (1) Kenzo double dresser in oak truffle  
>>>>> (2) Bloom side tables in sahara outside and uranus lacquer inside.  
>>>>> (2) Crystal column lamps  
>>>>> (1) Eden ottoman in velvet Ravello multicolored

>>>>>

>>>>> Please put together the necessary quotes and forward them to me for

>>>> review.  
>>>>  
>>>> Thank you,  
>>>> Gregory  
>>>>  
>>>> Gregory Riches  
>>>> I N T E R I O R S  
>>>> 43 West 28th #3  
>>>> NYC, NY 10001  
>>>> [REDACTED]  
>>> <Cowhide-Champagne-2.jpg><WAREHOUSE\_Info.pdf>  
>>  
>> <072072\_8H\_Cowhide\_2ndRepl from 071603.pdf>  
> <072086\_8H\_Cowhide\_2ndRepl from 071603\_option2.pdf>