

From: Karyna Shuliak <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: Re: Your YLighting Order #ylighting-329681
Date: Mon, 22 Dec 2014 23:30:44 +0000

Hello,

The order has still not been shipped. I was on the phone with the customer se vice again today and was promised to have an estimate time emailed to me. No emails so far!

I am looking forward to hear the updates please!!

Thank you,

Karyna.

Sent from my iPhone

> On Oct 28, 2014, at 12:33 PM, [REDACTED] wrote:

>

> Hi Karyna Shuliak,

>

> We have just been informed by the manufacturer that because none of these fixtures are currently in stock, your recent order is expected to ship mid December because they are awaiting a shipment of raw materials before the production process can begin.

>

> Expected to ship in 8-10 weeks:

> Item Code = WAC-SVELTE-DWELLED-34IN-BATH-LIGHT (Quantity = 6)

> 1. Model = WS-7334 - Svelte dwelLED 34in Bath Light

> 2. Finish = CH - Chrome

> Svelte dwelLED 34in Bath Light

>

> We understand this might not meet the constraints of your project and we offer our apologies for any inconvenience this may cause. Should you wish to amend your order or need help finding a suitable alternative, we ask that you advise us as soon as possible by calling the number listed below or simply responding to this email.

>

> We value you as a customer and look forward to helping you realize your design vision.

>

> Sincerely,

>

> YLighting Customer Service

> [REDACTED]

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