

From: Karyna Shuliak <[REDACTED]>

To: Clockwork Synergy LLC - Amazon Marketplace <3s63kx4brcmv5kj@marketplace.amazon.com>

Subject: Re: Order delivery inquiry from Amazon customer Karina (Order: 113-3623974-4737050)

Date: Tue, 01 Jul 2014 23:53:18 +0000

Dear Trish,
I still did not receive my order. Has it been sent at all?
Please note, that I also paid for next day shipping!

Karyna.

On Jun 26, 2014, at 8:05 AM, Clockwork Synergy LLC - Amazon Marketplace
<3s63kx4brcmv5kj@marketplace.amazon.com> wrote:

I am very sorry you have not yet received your order. Once the order leaves our facility it is in the hands of the post office and we never know there is an issue until the customer contacts us

I will be more than happy to reshipe the order for you. Unfortunately we are now out of the 18MM rubber blue band you have requested. I will gladly send you an alternate color or style as a replacement.

Trish
www.clockworksynergy.com

Please "Like us on Facebook"

Couldn't load plugin.

www.facebook.com/clockworksynergy

Couldn't load plugin.

www.twitter.com/clockworksynergy

www.instagram.com/clockworksynergy

----- Original Message -----

Subject: Order delivery inquiry from Amazon customer Karina (Order: 113-3623974-4737050)

From: Karina - Amazon Marketplace
<[\[e-mail address removed\]](#)>

Date: Wed, June 25, 2014 7:42 pm

To: Clockwork Synergy LLC <[\[e-mail address removed\]](#)>

Order ID 113-3623974-4737050:

1 of 18mm Red Rubber / Silicone Watch Band Strap with Built in Quick Release Pins for Divers! Michele Stainless Steel Buckle Invicta - Fit's All Watches!!! [ASIN: B0084DP8UC]

1 of 22mm (Set of 12) Rubber / Silicone Watch Band Strap with Built in Quick Release Pins for Divers! Michele Stainless Steel Buckle Invicta - Fit's All Watches!!! [ASIN: B0084DJW72]

1 of 18mm Blue Rubber / Silicone Watch Band Strap with Built in Quick Release Pins for Divers! Michele Stainless Steel Buckle Invicta - Fit's All Watches!! [ASIN: B0084DOPGK]

1 of 18mm Orange Rubber / Silicone Watch Band Strap with Built in Quick Release Pins for Divers! Michele Stainless Steel Buckle Invicta - Fit's All Watches [ASIN: B0084DPF1Y]

----- Begin message -----

Hello,

We've been contacted by a customer regarding the order identified below.

Order#: 113-3623974-4737050

Item: 22mm (Set of 12) Rubber / Silicone Watch Band Strap with Built in Quick Release Pins for Divers!
Stainless Steel Buckle Invicta - Fit's All Watches!!!

Reason: Where's My Stuff ?

Details: My items were suppose to be delivered to me by June 4 and i still have not received them. I looked at tracking information and it says the item left the seller facility and is in transit to carrier, i tried tracking it on USPS website and it says electronic shipping info received. I paid \$ 189.75 and even paid for next day shipping, and i never received it, can you please get these items to me asap because i need them.

To respond to this customer, please reply to this e-mail or visit your seller account at the following link:
<https://sellercentral.amazon.com/gp/communication-manager/inbox.html>

Sincerely,
Customer Service Department
[Amazon.com](http://www.amazon.com)
<http://www.amazon.com>

----- End message -----

For Your Information: To help arbitrate disputes and preserve trust and safety, we retain all messages buyers and sellers send through [Amazon.com](http://www.amazon.com) for two years. This includes your response to the message above. [Amazon.com](http://www.amazon.com) uses filtering technology to protect buyers and sellers from possible fraud. Messages that fail this filtering will not be transmitted.

We want you to buy with confidence anytime you purchase products on [Amazon.com](http://www.amazon.com). Learn more about Safe Online Shopping (<http://www.amazon.com/gp/help/customer/display.html?nodeId=551434>) and our safe buying guarantee (<http://www.amazon.com/gp/help/customer/display.html?nodeId=537868>).

If you believe this message is suspicious, please report it to us here:
<http://www.amazon.com/gp/communication-manager/report.html?ft=InappropriateContent&msg=A1NONPKJ6WMV2T&d=1403739739&mp=ATVPDKIKX0DER&v=1&t=d2bbdab17451ab0d3ee616c94ff7d1c6fe520856>

To mark this message as no response needed, click here: <http://www.amazon.com/gp/communication-manager/no-response-needed.html?msg=A1NONPKJ6WMV2T&d=1403739739&mp=ATVPDKIKX0DER&v=1&t=d2bbdab17451ab0d3ee616c94ff7d1c6fe520856>

For Your Information: To help arbitrate disputes and preserve trust and safety, we retain all messages buyers and sellers send through [Amazon.com](http://www.amazon.com) for two years. This includes your response to the message above. [Amazon.com](http://www.amazon.com) uses filtering technology to protect buyers and sellers from possible fraud. Messages that fail this filtering will not be transmitted.

We want you to buy with confidence anytime you purchase products on [Amazon.com](http://www.amazon.com). Learn more about Safe Online Shopping (<http://www.amazon.com/gp/help/customer/display.html?nodeId=551434>) and our safe buying guarantee (<http://www.amazon.com/gp/help/customer/display.html?nodeId=537868>).

[commMgrTok:AD57NJ0DOL7OR]



<icon_sm_twitter.gif><icon_sm_facebook.gif>