

From: [REDACTED]
To: Ingrid Won <[REDACTED]>
Cc: Kim Steube <[REDACTED]>, Bradford Jones <[REDACTED]>, Daphne Wallace <[REDACTED]>
Subject: Re: SLK/EPSTEIN/AREA RUG S6267/
Date: Fri, 30 Mar 2012 13:55:18 +0000

Hi Ingrid,

We are having issues with moving forward with shipping this rug with Tropical to the Virgin Islands until we clear up the invoice. They will not accept the invoice you have given me because it says "Estimate" on it, and they take that as not being a final invoice that they are able to use for custom purposes. We would like this to ship out today. Can you please help with sending a complete and updated invoice to us today so we can get this shipped out as soon as possible. We have waited an extremely long time for this rug and it is so close now, I would hate to delay the process even longer over some simple paperwork.

I would very much appreciate a response and acknowledgment of this email please. Thank you for your help with this matter.

Best
[REDACTED]

On Mar 20, 2012, at 12:36 PM, Ingrid Won wrote:

Hi Sarah,

I'm Ingrid, Kim's assistant and will be helping you with your projects. I'm sending you the PO for the Epstein area rug. Would you like to use your credit or pay cash for the balance on this rug? It will be delivered to Tropical Shipping in Kearny NJ on Friday.

Thanks,

Ingrid Won
SACCO CARPET
520 Broadway
6th Floor
New York, NY 10012

T: [REDACTED]
F: [REDACTED]

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