

From: MyQuestSupport@QuestDiagnostics.com

To: [REDACTED]

Subject: Your Quest Diagnostics Lab Results

Date: Fri, 30 Mar 2018 02:58:37 +0000



Your Quest Diagnostics Lab Results

Hi,

We are unable to locate the lab test results you recently requested. This may happen if any of the following information does not match what is on the order in our systems:

- The personal information you provided for yourself in your MyQuest account
- The personal information you provided for your dependent in your MyQuest account. (Note: This item only applies if you requested lab test results for a dependent for whom you are a personal representative.)
- The date collected
- The physician or practice name
- The physician practice's phone number

Please follow these steps to check your information and re-submit your request:

1. Sign-in to your MyQuest account.
2. Verify information:
 - a. Go to the personal information and/or dependent area (if applicable) of your account and check the information for any typos or misspellings. Additionally, make sure that this information matches the information you have on file with your physician practice.
 - b. Make sure the test details are correct. The information you previously provided was: Date Collected: 12-MAR-2018, Physician or Practice Name: Dr. Ellen Marmur, and Physician Practice Phone Number: 212-996-6900.
3. Re-submit your request: Go to Request Results, enter the test details, and click Submit.

[Log into MyQuest ►](#)

We're here to help. If you need assistance or feel you have received this message in error, contact us at 1.877.291.7521 or MyQuestSupport@QuestDiagnostics.com.

Please do not reply to this email.

Sincerely,
Quest Diagnostics

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