

**From:** [REDACTED] <[REDACTED]>  
**To:** Rich Barnett <[REDACTED]>, Darren Indyke <[REDACTED]>  
**Subject:** Fwd: Scheduling for repair/re-install of vinyl flooring  
**Date:** Sat, 28 Apr 2012 06:34:20 +0000

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Begin forwarded message:

**From:** Bernie Diaz <[REDACTED]>  
**Subject:** RE: Scheduling for repair/re-install of vinyl flooring  
**Date:** April 27, 2012 6:55:03 PM GMT+02:00  
**To:** [REDACTED] <[REDACTED]>  
**Cc:** 'MICHAEL LADENHEIM' <[REDACTED]>

No problem [REDACTED],

I'm thinking and considering traffic in the morning, they should arrive to the jobsite between 9am – 10am. I have Rich's contact number and will make sure I provide my guys with the proper information. Thanks again.

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Friday, April 27, 2012 12:29 PM  
**To:** Bernie Diaz  
**Cc:** MICHAEL LADENHEIM; Rich Barnett; Darren Indyke  
**Subject:** Re: Scheduling for repair/re-install of vinyl flooring

Thank you Bernie,  
Yes Tuesday the 1st is good! Rich Barnett will be the contact at the house. His number is [REDACTED]. What time do you expect the workers to show up on Tuesday so Rich will be sure to be there?  
Thank you,  
[REDACTED]

On Apr 27, 2012, at 4:40 PM, Bernie Diaz wrote:

Good morning [REDACTED],

Is this Tuesday May 1<sup>st</sup> going to work with you. I have the contractor available this day. I will have him go their along with a project manager to make sure everything goes well as planned. Please let me know if Tuesday will be good, and if not what day will be best for you. Thanks again.

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Friday, April 27, 2012 10:34 AM  
**To:** Bernie Diaz  
**Cc:** MICHAEL LADENHEIM  
**Subject:** Re: Scheduling for repair/re-install of vinyl flooring

Hi Bernie. Checking in again. Haven't heard back from you with an install date. Can we please schedule something. Thank you.

On Apr 23, 2012, at 9:34 PM, Bernie Diaz <[REDACTED]> wrote:

Hey [REDACTED],

Hope all is well. Just wanted to bring you up to speed on the status of the vinyl flooring we are trying to replace for you. I just spoke with the installer and set up a meeting with him tomorrow Tuesday 4-24. We are going to go over the plans and make sure we are on the same page as far as what to do to correct it. Once we settle that we are going to come up with a few dates that we are hoping will be available to this job. You will hear from me tomorrow by afternoon the latest with available dates, and try to schedule the job. I thank you very much for your understanding, and apologize for the inconvenience we may have put on you. Thanks again.

<image001.png>

**Bernie Diaz**

Flooring Liquidators

[REDACTED]

[REDACTED]

[REDACTED] - Office

[REDACTED] - Fax

[REDACTED]