

**From:** JetBlue Reservations <[REDACTED]>

**To:** [REDACTED]

**Subject:** Check in for your flight to New York

**Date:** Tue, 17 Apr 2018 20:58:16 +0000



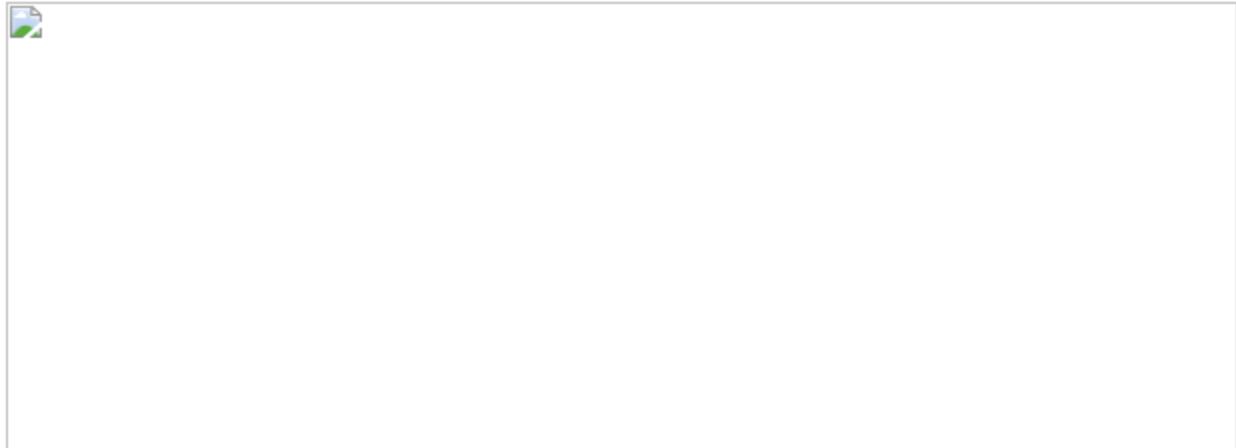
Your upcoming trip to **NEW YORK, NY** on Wed, Apr 18

Confirmation number:  
HQOTWJ

Flight status

Baggage info

Airport info



**KNOW BEFORE YOU GO.**

24hrs

Check in online  
(on the web or  
mobile app)  
or at airport kiosks.

60min

International flights:  
check-in and  
bag drop closes.

40min

Domestic flights:  
check-in and  
bag drop closes.

15min

Boarding door closes.

**THINGS TO KNOW BEFORE YOU GO**



You're allowed to bring aboard 1 approved carry-on + 1 item that fits under the seat in front of you, like a purse, daypack, laptop bag or pet carrier. Click [here](#) for dimensions and details about our carry-on and checked bag policy.

**Your confirmation code is HQOTWJ**

This is not your boarding pass.

## ITINERARY

DATE	DEPARTS/ ARRIVES	ROUTE	FLIGHT/ OPERATED BY	TRAVELERS	SEATS <sup>1</sup>	TERMINAL
Wed, Apr 18	04:58 PM 07:53 PM	WEST PALM BEACH, FL (PBI) to NEW YORK, NY (JFK)	454 		3A	C

For a detailed receipt, select a customer



Ticket number(s)

2797136773003

<sup>1</sup> Seat requests on other airlines are not guaranteed until confirmed by the operating carrier.



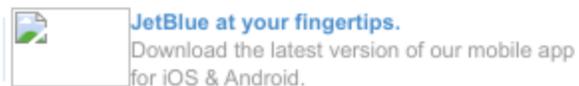
Learn about baggage policies, carry-on size requirements and more [here](#). Due to federal regulations, JetBlue does not accept Balance Gliders (also known as Hoverboards, Self-Balancing Scooters or Gravity Boards) as carry-on items or in checked baggage.

**Important travel tips:** [Special needs](#) | [Infants](#) | [Unaccompanied minors](#) | [Pets](#)

## MANAGE YOUR FLIGHT

	<p><b>A best-space scenario.</b></p> <p>Enhance your JetBlue experience with an Even More Space seat, which includes extra legroom and early boarding! <a href="#">Learn more</a></p>
	<p><b>AUTO-SIGHT. AUTO-MIND.</b></p> <p>Traveling to/from the airport? Count on <a href="#">Lyft</a> for easy and reliable airport rides in minutes, and earn True Blue points! Or, schedule a ride ahead of time with <a href="#">JetBlue Ground Transfers</a> and your ride will be waiting.</p>
	<p><b>Zero in on a \$0 annual fee*.</b></p> <p>Enjoy no annual fee* and earn 10,000 bonus TrueBlue points after spending \$1,000 on purchases in the first 90 days with the JetBlue Card*. <a href="#">Learn more.</a></p>

\*See Terms & Conditions for details



#### CUSTOMER CONCERNS

Any customer inquiries or concerns can be addressed [here](#), emailed to [REDACTED] or sent to JetBlue Airways, 6322 South 3000 East, Suite G10, Salt Lake City, UT 84121.

#### NOTICE OF INCORPORATED TERMS

All travel on JetBlue is subject to JetBlue's Contract of Carriage, the full terms of which are incorporated herein by reference, including but not restricted to: (i) Limits on JetBlue's liability for personal injury or death, and for loss, damage, or delay of goods and baggage, including special rules for fragile and perishable goods; (ii) Claims restrictions, including time periods within which you must file a claim or bring an action against JetBlue; (iii) Rights of JetBlue to change the terms of the Contract of Carriage; (iv) Rules on reservations, check-in, and refusal to carry; (v) JetBlue's rights and limits on its liability for delay or failure to perform service, including schedule changes, substitution of aircraft or alternate air carriers, and rerouting; (vi) Non-refundability of reservations. International travel may also be subject to JetBlue's International Passenger Rules Tariffs on file with the U.S. Department of Transportation and, where applicable, the Montreal Convention or the Warsaw Convention and its amendments and special contracts. The full text of the Contract of Carriage is available for inspection at [REDACTED] and all airport customer service counters. Tariffs may also be inspected at all airport customer service counters. You have the right to receive a copy of the Contract of Carriage and tariffs by mail upon request.

#### NOTICE OF INCREASED GOVERNMENT TAX OR FEE

JetBlue reserves the right to collect additional payment after a fare has been paid in full and tickets issued for any additional government taxes or fees assessed or imposed.

#### CARRY-ON BAGGAGE RULES

In general, customers are restricted to: one (1) carry-on item that must be placed in the overhead bin and must not exceed external dimensions of 22in x 14in x 9in; and one (1) small personal item, such as a purse, briefcase, laptop computer case, small backpack, or a small camera, which must fit completely under the seat in front of the customer. Please visit [REDACTED] for additional information and exceptions. On any given flight, JetBlue reserves the right to further restrict the number of carry-on items as circumstances may require.

#### CHECKED BAGGAGE ALLOWANCE/FEEES

For Blue fares, the first checked bag fee is \$25 and the second checked bag is \$35. For Blue Plus fares, one checked bag is included and the second checked bag fee is \$35. For Blue Flex fares, two checked bags are included. For TrueBlue Mosaic members: two checked bags are included. For Mint fares: two checked bags are included. For all fares, the third and any additional bags are \$100 each. All bags are subject to size/weight restrictions. Other fees apply for oversized or overweight baggage. See [REDACTED] Excess baggage rules and size/weight restrictions may vary depending on load availability and country restrictions. See [REDACTED] for more information. Travel on our partner airlines (excluding Cape Air\*) - Baggage rules and fees vary by partner airline and destination. JetBlue will follow our partner airlines' fees when customers are traveling on an itinerary including one of our partner airlines. Excess baggage rules and size/weight restrictions may vary depending on load availability. See [REDACTED] for more information. Travel on our partner airlines (excluding Cape Air\*) - Baggage rules and fees vary by partner airline and destination. JetBlue will follow our partner airlines' fees when customers are traveling on an itinerary including one of our partner airlines. Excess baggage rules and size/weight restrictions may vary depending on load availability. See [REDACTED] for more information.

\*For itineraries with a connection only to/from Cape Air, JetBlue's standard fees apply.

#### CHECK-IN TIMES

For domestic travel, customers traveling with checked baggage must obtain a boarding pass and check their baggage no less than forty (40) minutes prior to scheduled departure and be onboard the aircraft no less than fifteen (15) minutes prior to the scheduled or posted departure time. Customers traveling without checked baggage must obtain a boarding pass no less than thirty (30) minutes prior to scheduled departure and be onboard the aircraft no less than fifteen (15) minutes prior to scheduled or posted departure time. For international travel, all customers must obtain a boarding pass and check their baggage no less than sixty (60) minutes prior to scheduled departure and be onboard the aircraft no less than fifteen (15) minutes prior to the scheduled or posted departure time.

#### DOCUMENTATION REQUIREMENTS

For domestic travel, customers over the age of 18 must present government-issued photo identification that includes a tamper resistant feature, name, date of birth, gender, and expiration date. Documents required for international travel vary according to country of travel, citizenship, residency, age, length of stay, purpose of visit, etc., and customers should contact the embassy or consulate in their destination country for all documentation requirements, including proof of return or onward travel. It is your responsibility to ensure you have the required documentation for travel. JetBlue reserves the right to deny boarding to anyone without proper documentation and is not responsible for any failure by you to have the required documentation for entry into a foreign country or return into the United States.

#### ADVICE TO DOMESTIC CUSTOMERS ON CARRIER LIABILITY

For travel entirely within the U.S., JetBlue's liability for loss, damage or delay in delivery of baggage is limited to \$3,500 per ticketed passenger unless a higher value is declared in advance and additional charges are paid. JetBlue assumes no responsibility for fragile, unsuitably packaged, irreplaceable, essential, or perishable items. Please refer to JetBlue's Contract of Carriage for additional information.

#### ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including special contracts of carriage embodied in applicable tariffs, governs and may limit the liability of JetBlue in respect of death or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage. If your journey also involves carriage by other airlines, you should contact them for information on their limits of liability. Please refer to JetBlue's Contract of Carriage for additional information, including the limits of liability for services provided in the European Union.

#### NOTICE OF OVERBOOKING OF FLIGHTS

While JetBlue does not intentionally overbook its flights, there is still a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, JetBlue will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with JetBlue's check-in deadlines, persons denied boarding involuntarily are entitled to compensation. Please refer to JetBlue's Contract of Carriage for the complete rules for the payment of compensation and JetBlue's boarding priorities. Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.

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