

**From:** Karyna Shuliak <[REDACTED]>  
**To:** "Jeskewitz, Jeannine" <[REDACTED]>  
**Subject:** Re: Grand Hyatt Tokyo - Confirmation - Karyna Shuliak - Updated 04-May-2018 - 972152  
**Date:** Sun, 06 May 2018 01:34:05 +0000

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Dear Jeannine,

Thank you for arranging such a welcoming reception at the hotel and the room upgrade! It is such a pleasure to be staying here again.

Please let me know if I can bring you anything from Tokyo, I would be happy to do so.

Hope you are having a wonderful weekend.

Warm regards,

Karyna

On Apr 20, 2018, at 6:34 AM, Karyna Shuliak <[REDACTED]> wrote:

Dear Jeannine,

Thank you very much for your help and kind wishes!  
Very much look forward to it!

Warm regards!

Karyna

On Apr 19, 2018, at 8:59 AM, Jeskewitz, Jeannine <[REDACTED]> wrote:

Dear Karyna,

Noted, and your reservation has been confirmed with the Grand Hyatt Tokyo.

They will do their best to get you early check in to your suite but in the event that the suite isn't ready – they will offer you a waiting room. There is also a really nice sized Starbucks down the block where you can have a cup of coffee, check email and relax before checking in. I spent some time there last year!

Have a wonderful trip, and eat some sushi, matcha and mochi for me. 😊

All best,  
Jeannine

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**From:** Karyna Shuliak [[mailto:\[REDACTED\]](mailto:[REDACTED])]  
**Sent:** Tuesday, April 17, 2018 10:53 AM  
**To:** Jeskewitz, Jeannine <[REDACTED]>  
**Subject:** Re: Grand Hyatt Tokyo - Confirmation - Karyna Shuliak - 09-May-2018 - 972152

Dear Jeannine,

I apologize for the delay.

I canceled Kuala Lumpur. I will be in Tokyo from May 4th till May 7th. American Express has made the reservation at the Grand Hyatt Tokyo including the airport transfers. I will send you a confirmation once I have it.

My arrival time to Narita airport is 8.50am Would it be possible for you to check with Grant Hyatt there if they can do an early check in please?

Thank you very much for your help!

Karyna

On Apr 16, 2018, at 2:51 PM, Jeskewitz, Jeannine <[REDACTED]> wrote:

Karyna,

Attached is the confirmation I received from the Grand Hyatt Tokyo (prior to knowing about your change of dates).

Please let me know if you've received an updated confirmation from the hotel and if I can help in any way.

Thank you!

All my best,  
Jeannine

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**From:** Hyatt Hotels [<mailto:info@c.hyatt.com>]

**Sent:** Friday, April 13, 2018 08:44 PM

**To:** Jeskewitz, Jeannine <[REDACTED]>

**Subject:** Grand Hyatt Tokyo - Confirmation - Karyna Shuliak - 09-May-2018 - 972152

Your reservation is confirmed

[Customer Service](#)



Grand Hyatt Tokyo

## Reservation Confirmation

 [Add to Apple Wallet](#)

Confirmation Number : 972152

## Grand Hyatt Tokyo



6-10-3 Roppongi, Minato-Ku  
Tokyo, 106-0032



+81 3 4333 1234

### Check-In

**Date:** Wednesday, May 09, 2018

**Time** 03:00 PM

[Add to Calendar](#)

### Check-out

**Date:** Sunday, May 13, 2018

**Time** 12:00 PM

## Manage Your Stay

We look forward to welcoming you to our hotel. Please let us know if there is anything we can do to help you make the most of your time away.



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on Google Play

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## Reservation Details

**Guest Name:** KARYNA SHULIAK

**Number of Adults:** 1

**Number of Children:** 0

**Room(s) Booked:** 1

**Room Type:**

- GRAND EXEC KING

**Room Description:**

- 1 King Bed:Floor 10-20:100 sqm:City View: Club Access:Spacious Bathroom:Rain Shower:

**Nightly Rate per Room:** May 9 - May 12 – 37,800.00 JAPANESE YEN

**Type of Rate:** FRIENDS AND FAMILY RATE

**Rate Information:** - 7 night maximum per stay - Max 3 rooms per employee per stay Rate is not eligible to earn points or tier credit.

**Additional Tax, Fees & Service Charges:**

**CONSUMPTION TAX:** 8.00%

**SERVICE CHARGE:** 15.00%

**TAX ON SVC CHRG:** 1.20%

**ACCOMMODATION TX:** 200.00

**Preferences and Policies:** CLUB PRIVILEGES

Your preferences have been submitted and are subject to hotel availability.

### **CANCELLATION POLICY:**

TO AVOID 1 NIGHT FEE CANCEL 48HRS PRIOR TO CHECKIN TIME

*Effective January 1, 2018, reservations confirmed or changed by World of Hyatt Explorist or Globalist members can be canceled up to 24 hours before the hotel check-in time when the hotel's cancellation period stated above is not more than 48 hours. This 24-hour cancellation period benefit is not valid for stays at Hyatt Residence Club or Miraval resorts. It also does not apply: (i) to prepaid or non-refundable rates; (ii) when the cancellation period stated above is more than 48 hours; or (iii) for reservations*

*booked at corporate negotiated or group contract rates. This benefit is based on a member's tier status at the time of cancellation. The hotel check-in time is stated above, and the cancellation windows are based on the hotel's local time.*

*Changes to the dates of stay, number of guests per room or number of rooms confirmed will be subject to current pricing which may be different than previously confirmed rates. Taxes and fees are subject to change based on dates of stay and local jurisdiction.*

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