

From: Grand Hyatt Tokyo <Hyatt@express.medallia.com>

To: Karyna Shuliak <[REDACTED]>

Subject: Your recent stay at Grand Hyatt Tokyo

Date: Tue, 08 May 2018 21:21:00 +0000



Greetings from Grand Hyatt Tokyo!

We are delighted that you chose to stay at the Grand Hyatt Tokyo on May 4, 2018. We hope you enjoyed your visit and look forward to serving you again in the future.

In order to continually deliver a high quality guest experience, we request your valuable input. If you would, please take a few moments to complete this survey about your recent stay. The information you provide will help us to deliver exceptional stays at every Grand Hyatt hotel.

In addition to the survey, we've made it easier for you to share your experience with other travelers on TripAdvisor, the world's largest travel community. A review form is available at the conclusion of this survey. Your candid comments are greatly appreciated.

Please begin the survey by clicking on the button below:

Begin Survey

If you are unable to access the survey, please copy and paste the following link into your browser's address bar: <http://survey.medallia.com/?cb5zk7c62tmx697>

Please don't hesitate to contact us directly at QRS@hyatt.com if you have any questions or difficulty opening this survey.

Thank you in advance for your feedback. We look forward to welcoming you back to Grand Hyatt soon.

Sincerely,



David Udell

Group President

Asia

You are receiving this message because you provided your email address during your recent stay. We respect your privacy and will only use your information in accordance with our Global Privacy Policy for Guests available at [privacy.Hyatt.com](#). If you are not interested in participating in future customer satisfaction surveys, please [click this link](#) to unsubscribe.

If your need is urgent, you may wish to make contact with these departments directly: Hyatt Customer Service can be found by calling (01) 800.323.7249 or by emailing consumeraffairs@hyatt.com. If you wish to make a reservation or modify an existing reservation, please [click here](#) or contact our World Wide Reservation Centers at these [phone numbers](#).

Need a copy of your hotel bill? You can request one via our form on Hyatt.com [here](#).

If you have questions regarding your World of Hyatt account, please [click here](#).

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