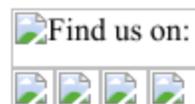


**From:** orders@overtons.com

**To:** [REDACTED]

**Subject:** Order Received from Overtons.com: [REDACTED]

**Date:** Tue, 29 May 2012 21:00:14 +0000



**WATERSPORTS    BOATING & MARINE    MOORING & DOCK    TRAILERING    OUTLET**

Hello [REDACTED],

Thank you for shopping at Overtons.com. We received your order, and it will be processed as soon as possible.

To ensure you receive email communications from Overton's, please add email address [orders@overtons.com](mailto:orders@overtons.com) to your address book.

**ORDER DETAILS**

Order Date: 05/29/2012

Order Number: [REDACTED]

CREDIT CARD: AX

**Billing Address**

[REDACTED]  
9 [REDACTED]  
[REDACTED]  
[REDACTED]

**Shipping Address**

[REDACTED]  
9 [REDACTED]  
[REDACTED]  
[REDACTED]

<u>Products</u>	<u>Status</u>	<u>Qty</u>	<u>Price</u>
50244    OBrien Mens Neoprene Vest S	In stock	2	\$99.98
50244    OBrien Mens Neoprene Vest M	In stock	1	\$49.99
50244    OBrien Mens Neoprene Vest L	In stock	1	\$49.99
<b>Subtotal:</b>			\$199.96
<b>Shipping &amp; Handling:</b>			\$29.99
<b>Additional Freight:</b>			\$0.00
<b>Tax:*</b>			\$20.41
<b>Total:</b>			\$250.36

This message may contain information that is privileged or confidential. If you received this transmission in error, please notify the sender by reply email and delete the message and any attachments. Thank you.

Before printing, consider the environment. Please don't print this e-mail unless you really need to.

\*Sales tax amount may vary based on local, county, or state tax laws.

Additional freight charges may apply for express delivery, or large items.

For domestic orders, all in-stock items will be shipped within 1 business day. Multiple items may be shipped separately. International orders will be shipped upon verification. Shipping charges will be quoted on international shipments.

If you have any questions about this order, or if any part of this message is incorrect, please contact us at 800-334-6541.

Sincerely,

Overtons.com

The World's Largest Water Sports Dealer [overtons.com](http://overtons.com)

Like good deals? Become an Overtons.com Internet Preferred Customer by joining our email list and enjoy special Internet only deals! Overtons.com is creating a special repository of customers that want to do business over the Internet. By joining our email list you are entitled to special sales and promotional events that no other customers have access to. Periodically we will send you emails about offers, price reductions and Internet only products that are available to our Internet Preferred Customers email list. [Sign up now!](#)

#### RETURNS AND EXCHANGES

At Overton's, we take pride in our products and want you to be completely satisfied. If you are not completely satisfied for any reason, please return the unopened and unused merchandise within one year for a full refund or exchange. Defective or used merchandise must be returned within 30 days for a refund or exchange; these items will be inspected and a handling fee of up to 20% may be applied. A refund less shipping and handling will be applied to the original form of payment, or an exchange item will be sent promptly if requested.

When returning apparel, make sure it is in new, unworn condition, in the original package with all liners and tags attached. To return the merchandise, simply fill out the return information on the back of the packing slip and send it with the merchandise to:

Overton's Distribution Center/Returns  
5398 Martin Luther King, Jr. Highway  
Greenville NC 27834

Please indicate the reason for return and the action to be taken (exchange/refund). For your protection please insure your package for its full value. Unfortunately we cannot accept parcels sent freight collect or COD. Refused shipments are subject to a 20% restocking fee, and original shipping and handling will not be refunded on refusals.

If your item arrives damaged, please keep all boxes and packing materials and immediately contact Customer Service at 800-334-6541 for further instructions.

All special orders are nonreturnable and nonrefundable.

#### DENT AND DING RETURNS

Overton's Dent & Ding section features product that has a minor cosmetic imperfection that will not affect its performance and in some cases it is not noticeable. Overton's wants you to be completely satisfied with your purchase! If you are not completely satisfied, please contact the returns department at 1-800-334-6541 for return instructions. Customers will be responsible for shipping and handling of dent & ding returned items. Refunds and credits will be issued in accordance with the following schedule ("days" are from delivery confirmation):

- 0-30 days - Product may be eligible for a full refund less postage and handling.
- 31 or more days -No refunds will be issued.

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