

CUSTOMER/ID: [REDACTED] / [REDACTED]
 SHIPPING INFO: [REDACTED]
 301 E. 66TH STREET APT: [REDACTED]
 NEW YORK NY 10065
 EMAIL: [REDACTED]
 H: [REDACTED] C: [REDACTED] W: [REDACTED]

SOLD BY: WD6585, RW1218, RP4455
 WRITTEN DT/TIME: 06/01/2012 3:12 PM
 WRITTEN STORE: H600 - New York H60
 969 THIRD AVE
 New York NY 10022
 212-223-4319
 STATUS: BOOKED

QTY	STYLE	DESCRIPTION	UNIT PRICE	EXT. PRICE	SHIP METHOD	DATE/TIME
2	SE65945/0MAT	LAWTON PARK FM QN MAT	599.99	1199.98	DELIVERY	
2	FTA4050	QN BEDBARRIER TRIM (8"-14")	129.99	259.98	DELIVERY	
1	DELIVERY CHARGE	DELIVERY CHARGE	99.99	99.99		

SLEEPYS
 The Mattress Professionals®

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SUBTOTAL:	\$ 1,559.95	TAX:	\$ 138.45	TOTAL SALE:	\$ 1,698.40
PAYMENTS/CREDITS:	\$ 1,698.40	FINANCE:	\$ 0.00	BALANCE DUE:	\$ 0.00

1. THE MERCHANDISE YOU HAVE ORDERED IS PROMISED FOR DELIVERY TO YOU ON OR BEFORE THE STATED DATE ON THE FRONT OF THE INVOICE. IF THE MERCHANDISE ORDERED BY YOU IS NOT DELIVERED BY THE PROMISED DELIVERY DATE, SLEEPY'S WILL OFFER YOU THE CHOICE OF (1) CANCELING YOUR ORDER WITH A PROMPT, FULL REFUND OF ANY PAYMENT YOU HAVE MADE, OR (2) ACCEPTING DELIVERY AT A SPECIFIC LATER DATE.
 2. YOU MUST INSPECT YOUR MERCHANDISE UPON DELIVERY. YOU MAY REFUSE DELIVERY IF YOUR MERCHANDISE IS DELIVERED DAMAGED.
 3. DELIVERY TIME FRAMES ARE AN APPROXIMATION AND ARE SUBJECT TO CHANGE DUE TO WEATHER AND TRAFFIC CONDITIONS.

*** FOR CAREER OPPORTUNITIES VISIT WWW.SLEEPYS.JOBS ***
 *** TO PAY ONLINE VISIT WWW.SLEEPYS.COM/PAYMENTS ***

SPECIAL INSTRUCTIONS:

THIS IS FOR APT 10B AND [REDACTED]
 NO MATTRESS REMOVAL REQUESTED.
 NO DELIVERY DATE ENTERED FOR ONE OR MORE DELIVERIES ON THE ORDER

By signing I agree to pay credit card amount tendered according to card issuers agreement.

[REDACTED] (Customer signature)

DELIVERY

Set up of new bedding and removal of old bedding available in CT, DC, DE, S FL, MA, MD, SW NE, NH, NJ, NY Metro, Oakland CA, PA, RI, N VA, and N VT only.

Sterns and Foster or TempurPedic products will be set up upon delivery in all states.

IN ORDER TO ENSURE PROMPT AND EFFICIENT DELIVERY, PLEASE FOLLOW THESE PROCEDURES:

1. The area must be clear and bed linens must be removed. If the area is not clear, independent truckers will not set-up the merchandise.
2. Independent truckers are not responsible for moving customer's furniture or bedding, or for dismantling customer's headboard or frame.
3. Independent truckers are not responsible for setting up customer's existing headboards to any frame.
4. Independent truckers will remove packaging to the curb. Bedding will also be removed to the curb unless otherwise stated on the front of your invoice. Steel frames will be removed to the curb or dumpster only, NOT to the truck.
5. All balances must be paid by credit card or cash only. Personal checks, certified checks, or money orders are not accepted.
6. Upon delivery, you must present your written invoice to confirm the terms of your purchase. You must inspect merchandise prior to the delivery person leaving the residence; you may refuse delivery of defective, damaged, or non-conforming merchandise.
7. Delivery fees are non-refundable. There will be no additional delivery fees for completion of a partial delivery or replacement of non-conforming merchandise.
8. If you have questions about your delivery, please visit www.sleepys.com or call 1-800-SLEEPYS.

PRICE GUARANTEE

If a customer finds the same or a comparable mattress at a lower price elsewhere prior to delivery, we will beat the price by 20% (NOTE: we will match the price on Beautyrest Legends, GS Stearns, Hotel Maison, I-series, My Side, Phenom, Stearns and Foster and Tempur-Pedic, internet models and telephone sales). If a customer finds the same or a comparable mattress at a lower price elsewhere within thirty (30) days after the date of delivery, we will refund the difference plus 10% of that difference (NOTE: we will match the price on Beautyrest Legends, GS Stearns, Hotel Maison, I-series, My Side, Phenom, Stearns and Foster and Tempur-Pedic, internet models and telephone sales). Customer must present competitor's current ad or invoice. Our price guarantee excludes super values, mattress values, special purchases, closeouts, exchanges, floor samples, warranties, discontinued merchandise, and one-of-a kind merchandise.

DEPOSITS AND REFUNDS

If your merchandise cannot be delivered by the date noted on your invoice, Sleepy's will offer you the option of an alternative delivery date or a prompt, full refund. All non-stocked special orders require a 50% non-refundable deposit. All refunds will be issued by mail from Sleepy's Headquarters. Sleepy's does not offer refunds in the form of cash, only via credit card or check. No refund will be offered after delivery, with the exception of partial adjustments in accordance with Sleepy's Price Guarantee Policy. Merchandise may only be exchanged in accordance with Sleepy's Comfort Exchange Policy or Peace of Mind Guarantee. Any and all deposits on purchases not delivered within twelve (12) month period after the original date of purchase will be forfeited by you and assigned to the company to cover all administrative expenses pertaining to the invoice. Cancellations of orders in transit (except CT,DC,DE,FL,MA,MD,NC,SW ME,NH,NJ,NY Metro, Oakland CA,PA,RI, N VA, and N VT deliveries) involve a restocking fee of 20% of the retail price of the merchandise.

21 DAY COMFORT EXCHANGE POLICY

*available in CT, DC, DE, S FL, MA, MD, SW NE, NH, NJ, NY Metro, Oakland CA, PA, RI, N VA, and N VT only. Sleepy's encourages you to sleep on your new mattress for at least two weeks to allow your body to adjust to the support that your mattress offers. However, if you determine at any time, up to 21 days after delivery, that you are not completely satisfied with your mattress, Sleepy's will allow you to exchange it for a new mattress under the following terms and conditions:

1. If you wish to make a Comfort Exchange, you must contact customer service no later than the 21st day after the original delivery date. NOTE: All Comfort Exchanges must be completed no later than 28 days from the original delivery date. This means that if you call customer service on the 21st day after delivery, you must be available to reselect a mattress and schedule the exchange and delivery within the following 7 days.

2. Limit one Comfort Exchange per customer.

3. All Comfort Exchanges must be for mattresses or sets of equal or greater value.

4. COMFORT EXCHANGE FEE: The Comfort Exchange Fee is the greater of \$99 OR the difference between the Sleepy's everyday price of the new merchandise and the Sleepy's everyday price of the original merchandise, plus applicable delivery fees and taxes. NOTE: The customer shall not pay more for the new merchandise than any current non-expired Sleepy's advertised price for that item except exchanges on Beautyrest Legends, GS Stearns, Hotel Maison, I-series, My Side, Phenom, Stearns and Foster and Tempur-Pedic models cannot fall below the manufacturers' minimum advertised price.

5. Delivery fees will be charged on Comfort Exchanges.

6. A mattress protector must have been purchased as part of your original sale. **Note: Law tags must be attached and the merchandise must be in sanitary condition, clean, free of tears, burns and stains of any kind or we will be unable to honor a request for an exchange.**

7. The Comfort Exchange policy applies to mattresses and box springs ONLY and excludes motorized beds, cots, special orders, outlet and clearance merchandise. Sleepy's will not refund or exchange opened sheets, pillows or mattress protectors.

WARRANTIES

SLEEPY'S MAKES NO WARRANTIES, REPRESENTATIONS, INDEMNITIES, OR GUARANTEES WITH RESPECT TO THE PRODUCTS, WHETHER EXPRESSED OR IMPLIED, ARISING BY LAW, OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Sleepy's neither assumes, nor authorizes salesperson, agent, representative or any other person to make any other or additional guarantee or warranty, or to assume for it, any other liability in connection with the sale of the products. Manufacturers may provide limited warranties for their product, please see your warranty card for details. Delivery charges apply to warranty and service exchanges. New York City consumers will not be charged an additional delivery fee for warranty and service exchanges that occur within three (3) months of the original delivery date. **STAINS VOID THE MANUFACTURER'S WARRANTY. DO NOT ALLOW YOUR MATTRESS TO GET WET. PROTECT IT FROM FLUIDS WITH A MATTRESS PROTECTOR.**

LIMITATION OF LIABILITY

Sleepy's hereby disclaims, and buyer hereby waives any and all obligations and liabilities of Sleepy's and all rights, claims and remedies of buyer against Sleepy's, including, but not limited to, all liability with respect to the product or services performed or provided by Sleepy's or its salespeople, agents or representatives. Under no circumstances shall Sleepy's be liable for any consequential, indirect, special, punitive, or incidental damages. The remedies set forth in this instrument are exclusive, and the liability of Sleepy's with respect to any sale of its products, or anything done in connection therewith, whether in contract, in tort, under strict liability, under any warranty, or otherwise, whether or not arising from negligence, actual or imputed, shall not exceed the purchase price of the product. This instrument is not intended to provide any legal rights to rental, business, commercial, institutional, or other non-residential uses, or to anyone other than the original residential consumer purchaser. In the event that any one or more provisions or restrictions of this instrument shall be deemed to be illegal or unenforceable, such illegality or unenforceability shall not affect the validity and enforceability of the remaining legal and enforceable provisions or restrictions hereof, which shall be construed as if such illegal or unenforceable provision(s) or restriction(s) had not been inserted.

EMAIL POLICY

By providing Sleepy's your email address, we may occasionally send you information on products and special promotions. We will not sell your information to anyone. If you do not wish to receive these offers you may click the unsubscribe link located at the top of the received email.

I HAVE FULLY READ AND UNDERSTAND AND AGREE TO ABIDE BY THE TERMS AND CONDITIONS CONTAINED ABOVE, NAMELY THOSE TERMS CONTAINED IN THE SECTIONS TITLED: DELIVERY, PRICE GUARANTEE, DEPOSITS AND REFUNDS, COMFORT EXCHANGE POLICY, WARRANTIES, LIMITATION OF LIABILITY, AND EMAIL POLICY. I HEREBY AUTHORIZE SLEEPY'S TO CALL OR EMAIL ME TO DISCUSS THIS TRANSACTION, AT THE PHONE NUMBER OR EMAIL ADDRESS I HAVE PROVIDED.

(Customer signature)

INVOICE:97330921