

From: Akiva Pomerantz <[REDACTED]>
To: Karyna Shuliak <[REDACTED]>
Cc: [REDACTED] <[REDACTED]>
Subject: Re: [REDACTED]
Date: Wed, 27 Jun 2018 13:15:12 +0000

Are you purchasing additional parts elsewhere? Because I see here that you don't have a rough for the shower head and you are missing the thermostatic trim and rough. Also, can you please tell me what the set up is being in the shower? How many functions per shower and how many showers?

On Tue, Jun 26, 2018 at 8:31 PM, Karyna Shuliak <[REDACTED]> wrote:

Dear Akiva,

We are now ready to proceed with the order. Could you please check my shopping cart (there are 18 items, my customer code is 5GECE6B) and send us the quote?

Thank you very much!

Karyna

On Jun 26, 2018, at 3:57 PM, Karyna Shuliak <[REDACTED]> wrote:

Thank you so much!!

On Jun 26, 2018, at 3:50 PM, Akiva Pomerantz <[REDACTED]> wrote:

Here you go

https://qb-res.cloudinary.com/q_auto/images/originals/specs/421117-28011979.pdf

On Tue, Jun 26, 2018 at 3:47 PM, Karyna Shuliak <[REDACTED]> wrote:

Hi Akiva,

I apologize for the delay. We might need to add one more of the Dornbracht Tara handshower sets. Is it possible to find out what is the diameter of the shower head itself please? we could not find it in the product specifications.

Thank you very much!

Karyna

On Jun 22, 2018, at 11:52 AM, Akiva Pomerantz <[REDACTED]> wrote:

Sure, no problem. I just want you to be aware that Dornbracht is having a price increase starting July 1st.

On Fri, Jun 22, 2018 at 11:49 AM, Karyna Shuliak <[REDACTED]> wrote:

Hi Akiva,

Sorry for the delay. We will get back to you shortly, just trying to sort out some questions with the existing fixtures.

Thank you,

Karyna

On Jun 22, 2018, at 10:46 AM, Akiva Pomerantz <[REDACTED]> wrote:

Hi,
Just following up. Any updates?

On Thu, Jun 21, 2018 at 2:15 PM, Karyna Shuliak <[REDACTED]> wrote:

Hi Brice,

I would like to connect you with Akiva, a sales representative from qualitybath.com. Akiva has been terrific in helping me with this order and I would like you to address the questions regarding the shower parts directly to him please. Akiva, I greatly appreciate your prompt help and look forward to process this order once the details are finalized.

Thank you very much!

Karyna

Begin forwarded message:

From: Akiva Pomerantz <[REDACTED]>
Subject: Re: your inquiry
Date: June 21, 2018 at 2:05:44 PM EDT
To: Karyna Shuliak <[REDACTED]>

Yes, you can copy him. If you are switching to Dornbracht you will need the roughs too.

On Thu, Jun 21, 2018 at 2:03 PM, Karyna Shuliak <[REDACTED]> wrote:

We used a different brand, mostly Grohe I believe. I think it might be helpful if I connect you with my colleague Brice, who is on site and knows this subject much better than I do. Can I copy him on the email?

On Jun 21, 2018, at 1:59 PM, Akiva Pomerantz <[REDACTED]> wrote:

Are you replacing Dornbracht fixtures with Dornbracht fixtures? Or were you using a different brand originally?

On Thu, Jun 21, 2018 at 1:39 PM, Karyna Shuliak <[REDACTED]> wrote:

Thank you for your advice about the valves. We are replacing all the existing fixtures that are already in place. In that case, do you think we might need any additional parts?

Thanks a lot!

On Jun 21, 2018, at 12:12 PM, Akiva Pomerantz <[REDACTED]> wrote:

Also, some of the items will need the roughs like the shower heads for example. Would you like me to add /edit your cart?

On Thu, Jun 21, 2018 at 12:07 PM, Akiva Pomerantz <[REDACTED]> wrote:

You will need a thermostatic trim for the temperature and a volume control to turn the water on and off. Now, depending on whether or not you want all 3 functions running simultaneously or not you can either get a three-way diverter and or another 2 volume controls for a total of 3; one per function. Let me know if that helps.

On Thu, Jun 21, 2018 at 11:59 AM, Karyna Shuliak <[REDACTED]> wrote:

It is 5GECE6B

There are currently 23 items in my cart.

I am checking on the valve requirements for the shower controls, once I know I will make a few adjustments.

On Jun 21, 2018, at 11:49 AM, Akiva Pomerantz <[REDACTED]> wrote:

I checked the items that were in your cart from last night. What's your customer code? I can check what items you are looking at right now. It is on the bottom of your screen. 5g...

On Thu, Jun 21, 2018 at 11:48 AM, Karyna Shuliak <[REDACTED]> wrote:

Still finalizing some details regarding the valves for a few items.

I have made many changes since last night, you reviewing the list from this morning, right?

On Jun 21, 2018, at 11:45 AM, Akiva Pomerantz <[REDACTED]> wrote:

Dornbracht doesn't drop ship but let me see how we can ship them to you. Are you buying all of the items?

On Thu, Jun 21, 2018 at 11:42 AM, Karyna Shuliak

<[REDACTED]> wrote:

Hi Akiva,

Thank you very much for following up.

Would it be possible to ship the items directly to St. Thomas, USVI?

Thank you,

Karyna

On Jun 21, 2018, at 11:37 AM, Akiva Pomerantz <[REDACTED]>

wrote:

Hi,

I spoke with Dornbracht. I will send you a snapshot of the items that were in your cart along with lead times next to each item. We are located in NJ. Where are you?

On Wed, Jun 20, 2018 at 11:10 PM, Akiva Pomerantz

<[REDACTED]> wrote:

Hi,

I just sent you a response and quote in regards to your inquiry for the Dornbracht items. Being that the company isn't open now, I will have to confirm in the morning the exact timing.

If you wouldn't mind placing the order through the quote as we get credit based on our performance, I'd really appreciate it.

Are you planning on purchasing all of those items? If yes, I can give you better pricing.



Thank you

Akiva

Sales, QualityBath

Direct [REDACTED]

Toll Free [REDACTED]

www.qualitybath.com

 QualityBath.com



Thank you

Akiva

Sales, QualityBath

Direct [REDACTED]

Toll Free [REDACTED]

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<Karyna.PNG>



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Thank you
Akiva
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