

From: Sleeper Team <care@the-sleeper.com>

To: Karyna Shuliak <[REDACTED]>

Subject: Re: Return

Date: Thu, 09 Aug 2018 10:02:54 +0000

Attachments: Sleeper_RMA-ReturnLabel_template.docx

Hi Karyna,
Thanks for contacting us

We are always looking for ways how to improve our product and service, could you please specify the reason for your return. It will help us to correct mistakes and become better. Maybe you want to change the size of your set or even choose something else from our site Please make sure that items are unworn, unwashed, and undamaged and the paper tag must be in its original state If you are 100% sure about the return, please, print, fill it and put inside the bar the RMA form and send the package to: 1727 Harman St, Apt 2L, Ridgewood 11385, New York, Attn. [REDACTED] +14152970221 We highly advise using the national post for shipment. After the shipment please secure a tracking number for your return and send it back to us via email. We will proceed the refund or the difference of the order cost after we receive the tracking number from you. Please, let us know if you want to make an exchange, If you have any questions, we are always here to help, Looking forward your replying,
Sasha
Sleeper Team

On Wed, Aug 8, 2018 at 8:56 PM, Karyna Shuliak <[REDACTED]> wrote:

Hello,

I would like to return a striped pajama set from the order# 9056
please send the RMA and the return address.

Thank you,

Karyna

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Sleeper Team



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