

**From:** Ingrid Won <[REDACTED]>

**To:** [REDACTED]

**Cc:** Kim Steube <[REDACTED]>

**Subject:** RE: Dining room

**Date:** Wed, 20 Jun 2012 18:56:32 +0000

**Inline-Images:** image001.jpg; image002.gif; image003.gif; image004.png; image005.gif; image006.gif

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Hi [REDACTED]

We'll send a measurer Tuesday to measure between 11am-1pm. Please confirm that this works.

Thanks,



**INGRID WON**

SACCO CARPET  
520 Broadway  
6th Floor  
NY, NY 10012

T: [REDACTED]  
F: [REDACTED]



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**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Wednesday, June 20, 2012 10:58 AM

**To:** Kim Steube

**Subject:** Re: Dining room

It's 9 E. 71st St. between Madison and 5th

On Jun 20, 2012, at 10:56 AM, Kim Steube wrote:

Hi [REDACTED]

What is the address for the site measure? Is it 301 E 66<sup>th</sup> street, #14 G?

**KIM STEUBE**

520 BROADWAY  
6TH FLOOR  
NEW YORK, NY 10012

T: [REDACTED]

<image001.jpg>

[<image002.gif>](#)[<image003.gif>](#)[<image004.jpg>](#)[<image005.gif>](#)[<image006.gif>](#)

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**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Tuesday, June 19, 2012 2:39 PM

**To:** Kim Steube

**Cc:** Richard Kahn

**Subject:** Re: Dining room

Hi Kim,

Thank you for this updated quote. I'm wondering if you could have someone come over to the house to do a proper measure of the room before we submit this order for production? If I remember correctly, I don't think anyone has measured the room, but we were just going off of the floor plans. Is it possible to set up a measurement this week, then we can finalize the order?

Thank you!

On Jun 18, 2012, at 10:59 AM, Kim Steube wrote:

Hi Rich,

Rich, we value your business. I know you are frustrated with our pricing and with Marc not responding to your emails. I have asked him to call you and apologies to you for this. I understand he has been in discussion with the mill to find out why our price is higher- it shouldn't be.

Marc leaves for Nepal this Friday and I will make sure he discusses expediting this order with our production manager.

I have worked very successfully with [REDACTED] over the past seven years, and value Jeffrey's business. In these difficult times, we cannot afford to lose a very good customer through bad service and miscommunication.

Please call me if you have any other questions.

Sincerely,

**KIM STEUBE**

520 BROADWAY  
6TH FLOOR  
NEW YORK, NY 10012

T: [REDACTED]  
<image001.jpg>

[<image002.gif>](#)[<image003.gif>](#)[<image004.jpg>](#)[<image005.gif>](#)[<image006.gif>](#)

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**From:** Richard Kahn [mailto:[REDACTED]]

**Sent:** Monday, June 18, 2012 10:05 AM

**To:** Kim Steube

**Subject:** Re: Dining room

did you have a chance to amend paperwork?

thank you

**PLEASE NOTE EFFECTIVE JUNE 5TH MY CONTACT INFO WILL BE AS FOLLOWS:**

Richard Kahn

EFTA00547384

HBRK Associates Inc.  
575 Lexington Avenue, 4th Floor,  
New York, New York 10022  
tel [REDACTED]  
fax [REDACTED]  
cell [REDACTED]

On Jun 15, 2012, at 6:33 PM, Kim Steube wrote:

Rich,  
Marc is leaving for hong kong this weekend and I want to get this resolved and get this order in production before he leaves. Please confirm the quote was from TP was \$39k so I can amend my paperwork tonight.

Thanks,

Kim Steube  
Sacco Carpet Corp  
520 Broadway, 6th fl  
NY, NY 10012  
[REDACTED]

<JE Dining Room S5451KS.pdf>