

From: Daphne Wallace <[REDACTED]>
To: [REDACTED] <[REDACTED]>, LSJ GSJ <[REDACTED]>
Subject: Coowone China Furniture - August 30, 2018
Date: Thu, 30 Aug 2018 17:03:36 +0000

Greetings [REDACTED] and [REDACTED]

You were just copied on the email that I send to Debra Braziel of Tropical Shipping that instructs Tropical when to sail our cargo, and if we wish to insure the cargo for the sail.

I requested insurance for this cargo which includes the Artefacto dining chairs, TOTO toilets, IKEA decorative accessories and the Coowone outdoor furniture.

I received a phone call and photos showing the how poorly packed the China furniture arrived.

In the event that damage is discovered in this furniture, we will have no recourse with Lund & Pullara or Tropical Shipping.

Coowone knew the furniture purchased for export. They knew it was getting shipped to another country via a ship and then to another location via another ship.

I hope that the packaging took the brunt of the damage and the furniture is unscathed, but I also feel it is necessary to be prepared in any event.

I will forward the photos shortly.

Kind regards, Daphne