

From: [REDACTED]
To: Ossa Properties Barrett Anthony [REDACTED]
Cc: Andrew Superintendent <[REDACTED]>, merwin dela cruz <[REDACTED]>, Karyna Shuliak <[REDACTED]>
Subject: Re: Apt 8A roaches
Date: Tue, 16 Oct 2018 14:36:57 +0000

Were we able to get the exterminator? Please let me know...Also, it has been brought to my attention the toilet is still very smelly...we would like to have the toilet changed out for a better seal please.

Let me know when we can schedule all. [REDACTED]

> On Oct 15, 2018, at 7:18 AM, ANTHONY BARRETT <ossal@aol.com> wrote:

>

> We have the exterminator at the building every two weeks. We try to get access to as many apartments as possible. I will have Andrew schedule with Merlin to make sure all apartments are on the list.

>

> Anthony Barrett

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>> On Oct 15, 2018, at 7:05 AM, [REDACTED] wrote:

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>> Apt 8A has A horrendous problem with roaches. We just had a guest depart saying it was the most disgusting apartment she's ever stayed in. Please may we have the exterminator there soon? Is there a reason this apartment seems to be worse than the others? I really don't know what to do. Jeffrey is not happy. Thanks. Lesley

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>> Sent from my iPhone

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