

**From:** Estefania Rengifo <[REDACTED]>  
**To:** [REDACTED] <[REDACTED]>  
**Cc:** Marisa Bordonaro <[REDACTED]>  
**Subject:** RE: Apartment [REDACTED]  
**Date:** Tue, 03 Jul 2012 20:26:58 +0000

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Hi [REDACTED]  
If you see this invoice has item #N294002701 at the very end.  
This is the adapter that converts the faucet from metric to standard and it is what your plumber should be using.

Best regards,  
Estefania Rengifo  
Customer Service

[REDACTED]

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Tuesday, July 03, 2012 4:15 PM  
**To:** Estefania Rengifo  
**Subject:** Fwd: Apartment [REDACTED]

Here you go! Thanks for your help!

Begin forwarded message:

**From:** Marisa Bordonaro <[REDACTED]>  
**Date:** June 7, 2012 9:14:27 AM EDT  
**To:** [REDACTED] <[REDACTED]>  
**Subject:** RE: Apartment [REDACTED]

Hey [REDACTED],

Attached is the invoice that shows what was delivered on Tuesday, everything except for the vanity items. Then I have attached your receipt which I refunded you for the vanity pieces.

Thanks!  
Marisa

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Tuesday, June 05, 2012 2:29 PM  
**To:** Marisa Bordonaro  
**Subject:** Re: Apartment [REDACTED]

Hi Marisa,

Just wanted to confirm the items are being delivered today and the vanity was removed from the order. I'm out of the country, so not sure if it's been delivered yet or not. Thanks alot,

██████

On Jun 2, 2012, at 2:57 AM, Marisa Bordonaro <██> wrote:

No problem, I will call the warehouse monday morning and cancel it and then refund you.  
Sent via BlackBerry by Porcelanosa

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**From:** ██████████ <████████████████████>  
**Date:** Fri, 1 Jun 2012 16:32:57 -0400  
**To:** Marisa Bordonaro <██>  
**Subject:** Re: Apartment ██████████

Hi Marisa,  
I'm very sorry, but is it possible to take the vanity off of the order? We are having trouble finding a sink which will fit that we could get in the time frame we need. I think we will need to buy a whole new unit which has both vanity and ceramic sink together. I'm sorry for the inconvenience. Pls let me know if it's possible.  
Thanks

On Jun 1, 2012, at 2:38 PM, Marisa Bordonaro <██> wrote:

Thanks ██████████, attached is order for your records and I will have a timeframe of delivery to you and Andrew on Monday.

Thanks!  
Marisa

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**From:** ██████████ [mailto:████████████████████]  
**Sent:** Friday, June 01, 2012 2:24 PM  
**To:** Marisa Bordonaro  
**Subject:** Re: Apartment ██████████

The delivery address is ██████████. Apt. ██████████. The delivery should go to the back service entrance on ██████████. They can call the superintendent, Andrew, at ██████████. Thanks!

On Jun 1, 2012, at 2:01 PM, Marisa Bordonaro wrote:

██████████,

I processed the order, can I just have the apt number this is going to and what number should our driver call for delivery?

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**From:** ██████████ [mailto:████████████████████]  
**Sent:** Friday, June 01, 2012 12:42 PM  
**To:** Marisa Bordonaro  
**Subject:** Re: Apartment ██████████

I just faxed the credit card authorization. Can you please confirm you received it. Thanks!

On Jun 1, 2012, at 12:04 PM, Marisa Bordonaro wrote:

██████,

Can you give me a quick call when you have a chance? I just need clarification on your last email. You can reach me at ██████████

Thanks!

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**From:** ████████ [mailto:████████████████████]

**Sent:** Friday, June 01, 2012 11:53 AM

**To:** Marisa Bordonaro

**Subject:** Re: Apartment ██████

If you could take off the round head hand held shower, we only want the square one. thanks

On Jun 1, 2012, at 11:48 AM, Marisa Bordonaro wrote:

██████,

Attached is the cc form. I revised the quote and removed the sink. Please let me know if I have everything correct. Also, can you let me know delivery address? And since its curbside, a contact number.

Thanks!  
Marisa

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**From:** ████████ [mailto:████████████████████]

**Sent:** Friday, June 01, 2012 11:03 AM

**To:** Marisa Bordonaro

**Subject:** Re: Apartment ██████

Hi Marisa,

I'm ready to place the order for the tiles, toilet, grout, vanity, (no sink), shower fixtures with the square handheld, and sink faucet with white insert. What is the best way to make payment and get the ball rolling?

On May 31, 2012, at 12:11 PM, Marisa Bordonaro wrote:

Hey ████████,

Nice meeting you yesterday. Please find your quote attached for the tile which is in stock, as well as the toilet and the bathroom shower and vanity fixtures. I also included our unsanded white grout for the tile. The earliest we can deliver is Tuesday, via curbside and the delivery charge is \$80. In terms of vanities, the Dylan vanity you had liked will take

10-12 wks to get, I didn't put it on quote, but let me know if you have that timeframe. The vanity price I included is the white 2 drawer pol that you saw here in the showroom that has the greenish glass top. Let me know what you think and I have attached the specs as well, and let me know if I missed anything.

Thanks!  
Marisa

Marisa Bordonaro  
Architectural Sales

PORCELANOSA USA



<NK one toilet spec.pdf><Irta Faucet.pdf><White Pol Vanity Specs.pdf><8221849.pdf>  
<Credit Card Authorization Form NJ.doc><8221849.pdf>

<8221849-Porcelanosa Order 6.1.pdf>