

From: Farfetch <farfetch@email.farfetch.com>

To: [REDACTED]

Subject: Free collection booking confirmation

Date: Wed, 05 Dec 2018 02:34:01 +0000

far

YOUR FREE COLLECTION IS BOOKED

RMA no: 9707540

[View Account](#)

REQUESTED

RETURNED

REFUNDED

placed step image

Hi Karyna Shuliak,

We're pleased to confirm that your collection is now booked under the return tracking number **2016407643**

Your return documents

All the documents you need to return should be included in your order. If you need to reprint them, simply follow the links below:

Print your Return Label



Print your Return Note



Your package will be picked up at your chosen address and time below.

You'll receive an email from us once your return is received. For a quick refund please ensure that all items meet the conditions of our [Returns Policy](#).

We'll be in touch again soon.

FARFETCH

Your collection information

Collection time: 9:00 AM - 9:00 PM | Wednesday, December 5, 2018

301 East 66th Street, apt.8H

New York 10065
United States

Here's what we will collect



Returning to TwentyOne St. Johns Wood, London, United Kingdom

JOSEPH

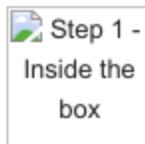
Lightweight Turtleneck Sweater

\$177.00

Returning to multiple locations?

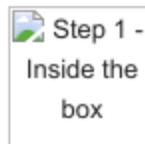
It's easy – simply go to 'My Orders & Returns' in [My Account](#) and request a return for each store. Ensure that items are packaged separately with a corresponding Return Label attached to the outside of each Farfetch box.

HOW TO PACKAGE YOUR RETURN



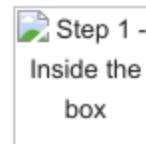
INSIDE THE BOX

Place any unwanted items and all original branded packaging inside the protective Farfetch box.



OUTSIDE THE PACKAGE

Attach the Return Label and a signed copy of the Return Note to the outside of the Farfetch box.



YOUR COLLECTION

Leave your package open until the courier has arrived and checked the contents.

NEED FURTHER HELP?

Contact our friendly Customer Service team – remember we'll need your order number.

 **Email**

[Click here](#) to send
us an email

 **Phone**

US [+1 646 791 3768](#)
AU and NZ [+61 488 839 167](#)
UK and rest of world
[+44 \(0\) 20 3962 2362](#)

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