

From: [REDACTED] <[REDACTED]>

To: [REDACTED] <[REDACTED]>

Cc: Darren Indyke <[REDACTED]>

Subject: Re: News on shipment

Date: Tue, 24 Jul 2012 16:30:55 +0000

Importance: Normal

Hi [REDACTED],

Tropical Shipping will have to engage a customs broker to clear the shipment, once it is cleared it can be transported to Tropical by any carrier. Tropical will know this procedure and can arrange I am sure. Please do not hesitate to give them my number or give me a contact and I will talk to them about the clearance.

I will call PNG and give you an update this afternoon.

Thanks

PS I think it is a mistake to try and reship direct to the Virgin Islands. It would have to be requoted, which takes time (and then there is Murphy's law.) The export permit which is needed for clearance is issued to you at Tropical and would have to get reissued to follow all the rules. Better to leave it be at this mid-point.

From: [REDACTED]

Sent: Monday, July 23, 2012 4:15 PM

To: [REDACTED]

Cc: [Darren Indyke](#)

Subject: Re: News on shipment

....also, if we still send to Tropical, when it arrives in Miami, is there someone in Miami who will get it to Tropical Shipping, or would I have to arrange someone to pick up the cargo in Miami and transport?

On Jul 23, 2012, at 8:39 PM, [REDACTED] wrote:

I spoke to [REDACTED] and Jesse (Port Moresby Cargo Duty Manager [REDACTED]).

The three crates are in the Air Niugini Cargo warehouse in Port Moresby. They have been physically located and described to me by Jesse the Duty Manager. The Airway Bill [REDACTED] was lost from the boxes. ([REDACTED] saw Terry fix the airway bill to the crate in Wewak.)

Tomorrow morning a copy of the Airway Bill is going to Jesse in Port Moresby on the 6 am flight out of Wewak and when he has it in hand he can tell me on what flight he can book it out of Port Moresby for the USA.

[REDACTED], I want to confirm that the destination airport is Miami as Miami is not mentioned in the Tropic address. The Air Niugini cargo "system" was "down" last week and nothing was input into the system. The "system" was restored today apparently so once the copy of the airway bill gets to Port Moresby and they input the backlog it should show in the Sri Lankan "system"... I have never been able to track a shipment in the "system". Inwards or outwards. I send in donated medical supplies about 4 times a year to a surgeon and it has much of the same frustrating path as this one seems to be having.