

From: [REDACTED] <[REDACTED]>
To: [REDACTED] <[REDACTED]>
Cc: Darren Indyke <[REDACTED]>
Subject: Re: News on shipment
Date: Mon, 23 Jul 2012 23:15:27 +0000

...also, if we still send to Tropical, when it arrives in Miami, is there someone in Miami who will get it to Tropical Shipping, or would I have to arrange someone to pick up the cargo in Miami and transport?

On Jul 23, 2012, at 8:39 PM, [REDACTED] wrote:

I spoke to [REDACTED] and Jesse (Port Moresby Cargo Duty Manager [REDACTED]).

The three crates are in the Air Niugini Cargo warehouse in Port Moresby. They have been physically located and described to me by Jesse the Duty Manager. The Airway Bill [REDACTED] was lost from the boxes. ([REDACTED] saw Terry fix the airway bill to the crate in Wewak.)

Tomorrow morning a copy of the Airway Bill is going to Jesse in Port Moresby on the 6 am flight out of Wewak and when he has it in hand he can tell me on what flight he can book it out of Port Moresby for the USA.

[REDACTED], I want to confirm that the destination airport is Miami as Miami is not mentioned in the Tropic address. The Air Niugini cargo "system" was "down" last week and nothing was input into the system. The "system" was restored today apparently so once the copy of the airway bill gets to Port Moresby and they input the backlog it should show in the Sri Lankan "system"... I have never been able to track a shipment in the "system". Inwards or outwards. I send in donated medical supplies about 4 times a year to a surgeon and it has much of the same frustrating path as this one seems to be having.

[REDACTED]