

From: AMOREPACIFIC <support@amorepacific.zendesk.com>

To: Karyna Shuliak <[REDACTED]>

Subject: AMOREPACIFIC Return Process

Date: Sat, 16 Mar 2019 23:01:53 +0000

- Please type your reply above this line -##

Hi,

Thank you for taking the time to contact AMOREPACIFIC Online.

To make a return, please review our return policy at <http://us.amorepacific.com/shipping-return-policy/>.

If you believe your return abides by our policy above, please make sure you have listed your order number and each item you would like to return. From there, we can move forward with the return process.

Note: we are unable to accept opened/used items for return at this time. If an item is deemed opened/used once being returned, a refund will not be given.

If a reaction has occurred, proof of reaction is needed to move forward with the return process.

Please let us know if you have any additional questions.

Best,
AMOREPACIFIC Online

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