

From: Karyna Shuliak <[REDACTED]>
To: cuisine <[REDACTED]>
Cc: Christophe PAROTTE <[REDACTED]>
Subject: Re: Your order at The Conran Shop
Date: Thu, 21 Feb 2019 13:56:13 +0000

Dear Nicolas,

Thank you fo the update. I will await for the further notice once you receive the dishes.

Thank you very much.

All the best,

Karyna

Sent from my iPad

On Feb 21, 2019, at 4:17 AM, cuisine <[REDACTED]> wrote:

Dear Karyna,

Of course, we will separate the items in equal amounts.

Normally it should take 15 - 21 days to arrive and we will make sure to send you as soon as possible.
As soon as the dishes arrive we will keep you informed.

Have a nice day.

Best regards,
Nicolas.
Kitchen manager

Département Cuisine et Art de la table

THE CONRAN SHOP

117 rue du Bac 75007 Paris

Tel : [REDACTED]

Baladez vous sur www.conranshop.fr et suivez nous sur Twitter, Facebook, Instagram

Garantie du Prix

Si vous trouvez le produit que vous avez acheté à un prix inférieur au nôtre ailleurs , nous nous alignons sur ce prix*

*Conditions sur www.conranshop.fr ou en magasin

De : Karyna Shuliak <[REDACTED]>

Envoyé : mercredi 20 février 2019 20:16

À : cuisine <[REDACTED]>

Cc : Christophe PAROTTE <[REDACTED]>

Objet : Re: Your order at The Conran Shop

Dear Charlotte,

Thank you for your email.

All the items should be shipped to the same address I gave you: 358 El Brillo Way, Palm Beach, Florida 33480

As discussed, if possible to just separate the items in equal amounts, for example if there are 20 plates, then have 10 in one box, and another 10 in a second box, and so on.

Do you have an estimated time when you should receive the items from Germany?

Thank you.

All the best,

Karyna

Sent from my iPad

On Feb 20, 2019, at 5:10 AM, cuisine <[REDACTED]> wrote:

Dear Karyna,

I am getting back to you about the order you placed at the Conran Shop on Monday.

Unfortunately the supplier isn't able to ship directly from its warehouse in Germany, so everything will first be shipped to our Paris store, and we will then send it to Florida. As we don't know the weight and the dimensions of your packages, we can't estimate the delivery costs yet.

We will get back to you as soon as we receive everything and with an invoice for the delivery costs.

From what we talked about last time there were two different addresses, we only have 358 El Brillo Way, could you give me the second one ?

I am at your disposal for any further question,

Best

Charlotte

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