

**From:** Stephanie Remington <[REDACTED]>  
**To:** Karyna Shuliak <[REDACTED]>  
**Subject:** Re: PBteen Order Confirmation - #382750511737  
**Date:** Mon, 01 Apr 2019 17:48:15 +0000

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The photos would not successfully attach to email so I texted them to you.

On Mon, Apr 1, 2019 at 1:05 PM Karyna Shuliak <[REDACTED]> wrote:

Hi Stephanie,  
Could you please send a picture of the rod on GSJ that you mentioned.  
Thanks,  
Karyna

On Apr 1, 2019, at 11:02 AM, Stephanie Remington <[REDACTED]> wrote:

Good day, Karyna,

We have searched CustULess, the storage containers, and storage at GSJ. We have not located the curtain rods.

I remember [REDACTED] using some curtain rods on GSJ, but noting that they were not sturdy enough to handle the weight of the curtains. I observed one installed at GSJ that was starting to give a bit in the middle.

Would you consider one of the following options?

1. Reorder the same curtain rods, have them shipped to New York, and put on the plane if they arrive on time.
2. Locate different, more sturdy curtain rods to be brought down on the plane.
3. Paint the black Pinto rods white and hang them instead.

Stephanie Remington  
LSJE, LLC

On Sat, 23 Mar 2019 at 11:40, Karyna Shuliak <[REDACTED]> wrote:

Begin forwarded message:

**From:** Bella Klein <[REDACTED]>  
**Date:** October 26, 2018 at 12:40:23 PM EDT  
**To:** Karyna Shuliak <[REDACTED]>  
**Subject:** Re: PBteen Order Confirmation - #382750511737

Thanks

Thank you,  
Bella

[REDACTED]

Tel: 212-971-1307

On Oct 26, 2018, at 12:39 PM, Karyna Shuliak <[REDACTED]> wrote:

Begin forwarded message:

**From:** PBteen <[REDACTED]>  
**Date:** October 26, 2018 at 12:02:51 PM EDT  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** PBteen Order Confirmation - #382750511737

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## ORDER CONFIRMATION

**Order Number:** [382750511737](#)

**Order Date:** October 02, 2018

**Billed To:**

Karyna Shuliak  
[9 E 71st St](#)  
[New York, NY 10021](#)

**Payment Method:**

American Express ending in [REDACTED]

Dear Karyna Shuliak,

Thank you for shopping with PBteen. Below is the status of your order.

## ORDER SUMMARY

**Shipping To:**

Karyna Shuliak  
[REDACTED]

EFTA00552799

## FRONT DOOR DELIVERY



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on:

Oct 05, 2018

Qty:

1

\$47

Track your item:

[1Z9740X11209162811](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on:

Oct 05, 2018

Qty:

1

\$47

Track your item:

[1Z9740X11209162768](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on:

Oct 05, 2018

Qty:

1

\$47

Track your item:

[1Z9740X11209167478](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on:

Oct 05, 2018

Qty:

1

\$47

Track your item:

[1Z9740X41209076767](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on:

Oct 05, 2018

Qty:

1

\$47

Track your item:

[1Z9740X41209080636](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on:

Oct 05, 2018

Qty:

1

\$47

Track your item:

[1Z9740X41209076758](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209162802](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209146446](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209146366](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209162857](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209167487](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209167576](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209146455](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209162759](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X41209080618](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209146348](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209162866](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X11209162731](#)



Classic Steel Window Rods,  
Single, 48"-88" .75", White  
Item #: 4170155

Delivered on: Qty: \$47  
Oct 05, 2018 1  
Track your item:  
[1Z9740X41209080654](#)

|                                                                                     |                                                                              |                                                                                         |           |      |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-----------|------|
|     | Classic Steel Window Rods,<br>Single, 48"-88" .75", White<br>Item #: 4170155 | Delivered on:<br>Oct 05, 2018<br>Track your item:<br><a href="#">1Z9740X11209162795</a> | Qty:<br>1 | \$47 |
|    | Classic Steel Window Rods,<br>Single, 48"-88" .75", White<br>Item #: 4170155 | Delivered on:<br>Oct 05, 2018<br>Track your item:<br><a href="#">1Z9740X41209080583</a> | Qty:<br>1 | \$47 |
|    | Classic Steel Window Rods,<br>Single, 48"-88" .75", White<br>Item #: 4170155 | Delivered on:<br>Oct 05, 2018<br>Track your item:<br><a href="#">1Z9740X11209167496</a> | Qty:<br>1 | \$47 |
|   | Classic Steel Window Rods,<br>Single, 48"-88" .75", White<br>Item #: 4170155 | Delivered on:<br>Oct 05, 2018<br>Track your item:<br><a href="#">1Z9740X41209076785</a> | Qty:<br>1 | \$47 |
|  | Classic Steel Window Rods,<br>Single, 48"-88" .75", White<br>Item #: 4170155 | Delivered on:<br>Oct 05, 2018<br>Track your item:<br><a href="#">1Z9740X11209167530</a> | Qty:<br>1 | \$47 |
|  | Classic Steel Window Rods,<br>Single, 48"-88" .75", White<br>Item #: 4170155 | Delivered on:<br>Oct 05, 2018<br>Track your item:<br><a href="#">1Z9740X41209076749</a> | Qty:<br>1 | \$47 |

|                          |                   |
|--------------------------|-------------------|
| Merchandise:             | \$1,175.00        |
| Shipping and Processing: | \$117.50          |
| Estimated Tax:           | \$90.48           |
| <b>TOTAL:</b>            | <b>\$1,382.98</b> |

Please Note: If you used Gift Cards, this Order Total will not show the deduction. They were applied to your order and will be reflected on your credit card or Paypal Statement.

We will continue to email the status of your order as each item is shipped and delivered. You can always review the status of your order at [REDACTED] If you ordered multiple items, some items may be shipped separately with no additional shipping charges.

Thank you for your order,

PBteen Customer Service  
[REDACTED]

 [CLICK HERE TO FIND YOUR LOCAL STORE](#)



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CREDIT CARD | GIFT CARDS | CATALOG REQUEST | BIRTHDAY CLUB

Please see the following terms and conditions for purchases placed using the Pottery Barn / West Elm Credit Card with the 12 month promotional plan selected:

No interest if paid in full within 12 months. Interest will be charged to your account (at the standard variable purchase APR) from the purchase date if the purchase balance is not paid in full within 12 months or if you make a late payment. Minimum monthly payments are required for this plan during the promotional period. Required minimum purchase of \$750. Pottery Barn and West Elm Credit Card Accounts are offered by Comenity Bank which determines qualifications for credit and promotion eligibility. At no time will the minimum payment due be less than \$27.00. Minimum Interest Charge is \$2.00 per credit plan. Standard variable purchase APR of 28.24% based on the Prime Rate. Subject to credit approval.

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This message was sent to [REDACTED].