

**From:** CARLUZ TOYLO <[REDACTED]>

**To:** Richard Kahn <[REDACTED]>, Karyna Shuliak <[REDACTED]>

**Cc:** Bella Klein <[REDACTED]>, Renato <[REDACTED]>

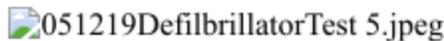
**Subject:** Re: AED defibrillators preventative maintenance

**Date:** Sun, 12 May 2019 13:21:49 +0000

**Inline-Images:** 051219DefibrillatorTest\_5.jpeg; 051219DefibrillatorTest\_4.jpeg;  
051219DefibrillatorTest\_3.jpeg; 051219DefibrillatorTest\_2.jpeg;  
051219DefibrillatorTest\_1.jpeg

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Hi Rich ,

Good morning , Defibrillator unit was tested & return here in PB .  
Please see attached copy of result & invoice , Thank you

Carluz Toylo  
358 El Brillo way  
Palm Beach, FL. 33480

On May 1, 2019 at 11:10 AM, Karyna Shuliak <[REDACTED]> wrote:

Thank you Carluz.

On May 1, 2019, at 11:09 AM, CARLUZ TOYLO <[REDACTED]> wrote:

Just want you to be aware that PB AED defibrillators was already sent for preventative maintenance since Monday  
and it may take 2-3 days before having it back , thank you

Carluz Toylo  
358 El Brillo way  
Palm Beach, FL. 33480

On May 1, 2019 at 7:15 AM, Richard Kahn <[REDACTED]> wrote:

thank you

Richard Kahn  
HBRK Associates Inc.

575 Lexington Avenue, 4th Floor  
New York, NY 10022

[REDACTED]  
[REDACTED]  
[REDACTED]

On May 1, 2019, at 5:12 AM, Ann Rodriguez <[REDACTED]> wrote:

I found them...

AED defibrillators

LSJ: 46259784 expires 8/2020

GSJ: 46183913 expires 8/2020

<image1.jpeg><image2.jpeg><image3.jpeg>

Ann R.

[REDACTED]

On Apr 30, 2019, at 11:46 AM, Karyna Shuliak <[REDACTED]> wrote:

It turns out I had a wrong email address for Ana.

Ana, please confirm the receipt of these emails and let me know if you have any questions.

Thank you!

Karyna

Begin forwarded message:

**From:** Bella Klein <[REDACTED]>

**Date:** April 30, 2019 at 8:44:08 AM EDT

**To:** CARLUZ TOYLO <[REDACTED]>

**Cc:** Karyna <[REDACTED]>, Richard Kahn

<[REDACTED]>, [REDACTED]

**Subject: Re: AED defibrillators preventative maintenance**

Thank you Carluz. [REDACTED] and Anna please update on RMA request.

Thank you,

Bella

[REDACTED]

Tel: [REDACTED]

On Apr 30, 2019, at 8:35 AM, CARLUZ TOYLO <[REDACTED]> wrote:  
Defibrillators was sent yesterday afternoon  
thru Fed Ex , thank you

Carluz N. Toylo  
358 EL Brillo Way  
Palm Beach , FL 33480

On Apr 29, 2019, at 15:20, Bella Klein <[REDACTED]> wrote:

[REDACTED] and Anna please request RMA and send for maintenance. Carluz already requested the RMA and will send for replacement as soon as RMA received.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Apr 29, 2019, at 3:13 PM, Karyna Shuliak <[REDACTED]> wrote:

We have 5 defibrillators at 71st Street now: 1 from the house, 2 for the ranch, 1 for the plane and 1 that came back to Paris. Merwin should schedule the maintenance today.

Ana, I have not heard back from you. Please confirm that you received this correspondence.

Thank you.

On Apr 29, 2019, at 3:05 PM, Bella Klein <[REDACTED]> wrote:

Merwin/[REDACTED]/Anna/Carluz/Larry,  
Please confirm the maintenance was scheduled and forward backup documents.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Apr 26, 2019, at 10:41 AM, Karyna Shuliak <[REDACTED]> wrote:

Hello Merwin, [REDACTED] and Ana,

Please confirm if you received my email about the defibrillators maintenance.

Thank you.

Karyna

On Apr 25, 2019, at 1:21 PM, Karyna Shuliak <[REDACTED]> wrote:

Dear All,

Our AED defibrillators are due for preventative maintenance.

After speaking with the service agent it appears the best way for us to proceed would be for each of you to schedule maintenance individually for each property. You will need to ship the defibrillators to them and they will ship it back once the maintenance is done.

Merwin, Carluz, [REDACTED], Ana: please see the email below and call Cardio Partners number to schedule maintenance. They will give you all the necessary information on how to proceed. Since this is very important, please everyone confirm back to me once you have the defibrillators shipped and receive them back from maintenance.

We currently have the following quantities for each property:

NY x 1 + 1 in the box for the airplane  
Palm Beach x 1  
Ranch x 2  
Island x 2 (1 on LSJ, 1 on GSJ)  
Paris x 1 (I will have to take care of that separately)

Please confirm back the receipt of this message. If you have any questions, let me know.

Thank you all.

Karyna

Begin forwarded message:

**From:** Service at Cardio Partners <[service@dxemed.com](mailto:service@dxemed.com)>

**Subject: Schedule Your AED Preventative Maintenance Today**



**It's Time to Service Your AED with Preventative Maintenance**

Dear Valued Customer,

It is important that your life saving equipment perform when the need arises. Since your purchase of New Fully Auto LIFEPAK CR+ AED with (1) Carry Case (1) Charge-Pak (2) Pads occurred one year ago, we recommend that you contact us to schedule preventative maintenance on your device. This program will not only ensure your AED is performing properly, but also will extend the life of your product.

Other benefits include

- Keep your facility compliant and out of liability
- Protect your investment
- Maintain cost savings on repairs

Serial Number: 46183937



Please note: Onsite preventative maintenance available. Ask your service rep about your options.

If your device is nearing the end of its warranty period, please also speak with our service reps about extended warranty options to maintain your device in the most cost-effective and compliant manner possible.

**Contact us today:**

**Email:** [service@cardiopartners.com](mailto:service@cardiopartners.com)

**Phone:** 866-349-4363

Thank you,

The Cardio Partners Team

*Onsite preventive Maintenance are available for a trip fee. We only recommend this option if the customer has enough units for it to be cost effective. Pricing is determined on location (mileage) and the number of units. If customers only have a few units we explain our free loaner program.*



Cardio Partners | AED.com

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This email was sent to [REDACTED] [unsubscribe from this list](#)