

From: Sherri L Hawthorne <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: Pay with points - I forgot - I can't do it within 24 hours of travel FW: Travel arrangements for [REDACTED] traveling on 09/25/2012

Date: Tue, 25 Sep 2012 18:05:04 +0000

Attachments: Airmail.pdf

I forgot, I can't do pay with points in travel within 24 hours of travel. You will need to call membership rewards to have them do it for you. You have 30 days from the charge to do it.

Sorry, I forgot!

I hope you were so pleased with your service that you would refer American Express Travel to a friend.

Sherri Hawthorne | Executive Travel Counselor

10375 Centurion Parkway, 2nd Floor
Jacksonville, Florida 32256

☐ [REDACTED] [REDACTED]
Hours 6:30am - 5:00pm Tuesday - Friday Eastern Time

-----Original Message-----

From: Sherri L Hawthorne

Sent: Tuesday, September 25, 2012 12:47 PM

To: [REDACTED]

Subject: FW: Travel arrangements for [REDACTED] traveling on 09/25/2012

[REDACTED],

If you open up the attachment, the itinerary is easier to read. I was able to get the space, finally. If we ticket the outbound, the fare is pricing at 5723.70 and the return is pricing at 7023.50 for a total of 12,747.20.

Fares are not guaranteed until tickets are issued. I could not get you seat assignments on the outbound. On the flight from London to JFK, I couldn't get you together, but you can check at the airport.

I will call you in a few minutes.

I hope you were so pleased with your service that you would refer American Express Travel to a friend.

Sherri Hawthorne | Executive Travel Counselor

10375 Centurion Parkway, 2nd Floor
Jacksonville, Florida 32256

' [REDACTED] [REDACTED] Hours 6:30am - 5:00pm Tuesday - Friday Eastern Time

Record Locator: [REDACTED]

Traveler: [REDACTED]

Flight Information:

Reserved: BRITISH AIRWAYS 114

Class: Business

Seats: Unassigned

Departs: New York JFK, NY - JFK

Date: Sep 25,2012 Time: 9:50 PM

Arrives: London Heathrow, UK - LHR

Date: Sep 26,2012 Time: 9:35 AM

Flight Information:

Reserved: BRITISH AIRWAYS 125

Class: Business

Seats: Unassigned

Departs: London Heathrow, UK - LHR

Date: Sep 26,2012 Time: 10:40 AM

Arrives: Bahrain, BAHRAIN - BAH

Date: Sep 26,2012 Time: 7:05 PM

Flight Information:

Reserved: BRITISH AIRWAYS 124

Class: First

Seats: 3A

Departs: Bahrain, BAHRAIN - BAH

Date: Oct 01,2012 Time: 1:40 AM

Arrives: London Heathrow, UK - LHR

Date: Oct 01,2012 Time: 6:35 AM

Flight Information:

Reserved: BRITISH AIRWAYS 1516

OPERATED BY AMERICAN AIRLINES

Class: Business

Seats: 12E

Departs: London Heathrow, UK - LHR

Date: Oct 01,2012 Time: 10:40 AM

Arrives: New York JFK, NY - JFK

Date: Oct 01,2012 Time: 1:40 PM

Airline Confirmation Numbers:

BRITISH AIRWAYS 64FI4T

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with Travisa Visa Service, Inc. for visa and passport services.

If you need passport or visa services, click on the link below

<http://www.travisa.com/affiliate/index.html?accountcode=ZC9002> you will be directed to the user friendly

online resource center of Trivisa.

Use the following account: ZC9002 to place an order online or if calling direct. Please identify yourself as an American Express Card member who made your booking through Centurion Travel Service.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

American Express made the following annotations on Tue Sep 25 2012 11:05:05

"This message and any attachments are solely for the intended recipient and may contain confidential or

privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Thank you."

American Express a ajouté le commentaire suivant le Tue Sep 25 2012 11:05:05

Ce courrier et toute pièce jointe qu'il contient sont réservés au seul destinataire indiqué et peuvent renfermer des renseignements confidentiels et privilégiés. Si vous n'êtes pas le destinataire prévu, toute divulgation, duplication, utilisation ou distribution du courrier ou de toute pièce jointe est interdite. Si vous avez reçu cette communication par erreur, veuillez nous en aviser par courrier et détruire immédiatement le courrier et ■ pièces jointes. Merci.
