

From: Ralph Lauren Customer Assistance <[REDACTED]>

To: [REDACTED]

Subject: Your order 8477346808 at RalphLauren.com

Date: Thu, 27 Sep 2012 11:21:05 +0000

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Thank You For Shopping at RALPHLAUREN.COM

Thank you for shopping at RalphLauren.com.

Unfortunately, we are having difficulty processing order number 8477346808, possibly due to an error in payment information we received with your order. (Errors may include an incorrectly entered credit card number or expiration date.) We apologize for this inconvenience.

Please review and confirm the information below so that we can process your order. We are sorry for any inconvenience this may cause.

Name: [REDACTED]

Billing Address: 9 E 71ST ST.
NEW YORK, NY 10021

Credit Card ending in: [REDACTED]

Please call order recovery at [REDACTED] at your earliest convenience so that we may update your order. We are available Monday-Friday, 8 a.m.-6:30 p.m., Eastern Time. Your assistance is much appreciated.



510026763136	 Huntley Bed Collection, White, Standard STYLE: 94986 COLOR: White SIZE: Standard	8	\$44.99
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510026763102		Huntley Bed Collection, White, Queen Fitted STYLE: 94482 COLOR: White SIZE: Queen Fitted	4	\$52.49
510026763060		Huntley Bed Collection, White, Queen Flat STYLE: 94482 COLOR: White SIZE: Queen Flat	4	\$52.49
510027813104		Huntley Bed Collection, White Duvet, Full/Queen STYLE: 99388 COLOR: White Duvet SIZE: Full/Queen	4	\$172.49

If you have any questions or concerns, please call customer assistance using our toll-free number: [REDACTED] or e-mail us at [REDACTED].

Our customer assistance hours of operation are: Monday-Friday, 9 a.m.-midnight, and Saturday-Sunday, 10 a.m.-10 p.m., Eastern Time.

We look forward to sharing the world of Ralph Lauren with you again soon at RalphLauren.com.

 Free Shipping on Orders More Than \$195 - \$8 Flat-Rate Shipping on Orders \$195 and Less*

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