

**From:** Kelsey Peterson <[REDACTED]>  
**To:** [REDACTED] <[REDACTED]>  
**Cc:** [REDACTED] <[REDACTED]>  
**Subject:** RE: Shades for [REDACTED]  
**Date:** Wed, 28 Nov 2012 23:22:05 +0000

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Hi [REDACTED],

I am sorry I was out sick, I am available to come and measure and bring samples on Monday either at 10AM or at 1:30PM or at 3PM. Do any of those times work for you?

Thank you,

Kelsey

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Monday, November 26, 2012 10:26 AM  
**To:** Kelsey Peterson  
**Cc:** [REDACTED]  
**Subject:** Re: Shades for [REDACTED]

Hello again.. sorry to keep changing on you, but would you be available to come measure tomorrow? I would like for the person who will be living in the apt to be there when you come and she leaves town tomorrow night. The walls of the apt are light gray in the living room and darker gray in the bedroom, so if you have some samples to bring in these colors that would be great. I would bring both the honeycomb samples and if you have any fabric for roman shades in these colors as well that would be great. Please let me know if tomorrow works for you and what time..

On Nov 20, 2012, at 4:59 PM, Kelsey Peterson <[REDACTED]> wrote:

Hi [REDACTED],

Yes I would love to. Do you have time next Monday the 26<sup>th</sup> around 11AM?

I look forward to hearing from you.

Thank you,

Kelsey

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Tuesday, November 20, 2012 3:52 PM  
**To:** Kelsey Peterson  
**Cc:** [REDACTED]  
**Subject:** Re: Shades for [REDACTED]

Hi Kelsey

Can we have you come measure the windows for another apt at [REDACTED] Apt .3M?  
Please let me know when you are available.. thanks

On Jun 11, 2012, at 9:45 PM, Kelsey Peterson <[REDACTED]> wrote:

Hi [REDACTED],

Sorry about that. I thought I sent it to you. From my notes from our meeting you only wanted to see a quote for roman shades in apartment #10F.

Please let me know if you have any questions or concerns or if you would like to see any other quotes for roman shades in other apartments.

Thank you,

Kelsey

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Monday, June 11, 2012 8:22 PM  
**To:** Kelsey Peterson  
**Cc:** [REDACTED]  
**Subject:** Re: Shades for [REDACTED]

Thank you Kelsey, can you please also send me the quote for the roman blinds for 10n as we had discussed, thank you.

Sent from my iPhone

On 11 Jun 2012, at 17:40, Kelsey Peterson <[REDACTED]> wrote:

My pleasure. Once we place the order it takes around 10 business days. The shades are shipped directly to you. Once you receive them please let me know and then I will have my installer call you directly to schedule the installation appointment.

Do you have any other questions about the order?

Thank you,

Kelsey

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Monday, June 11, 2012 5:29 PM  
**To:** Kelsey Peterson  
**Cc:** [REDACTED]  
**Subject:** Re: Shades for [REDACTED]

Thank you Kelsey,  
What is the lead time for these shades? Thanks..

On Jun 11, 2012, at 9:54 PM, Kelsey Peterson wrote:

Hi [REDACTED] and [REDACTED],

It was a pleasure meeting you guys last week. Attached are the different orders we discussed. Please let me know if you have any questions or concerns.

Thank you,

Kelsey

**Kelsey Peterson**  
Home Fashion Consultant

**smith+noble**

1181 California Ave  
Corona, CA 92881

[REDACTED]  
[REDACTED]

For questions on an order already placed, feel free to also contact our Shop At Home Customer Care team at 877-228-7680 with any questions.

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