

From: [REDACTED] <[REDACTED]>
To: "Robert C. Ilas | Ebony and Co USA" <[REDACTED]>
Subject: Re: Deposit received
Date: Wed, 21 Nov 2012 22:17:16 +0000

Hi Robert..just checking if you have a delivery date yet for my floors? Thanks and have a great Thanksgiving

On Oct 11, 2012, at 1:38 PM, "Robert C. Ilas | Ebony and Co USA" <[REDACTED]> wrote:

> Dear [REDACTED],
> How are you?
> The goods departed Holland this past Monday. We estimate they will arrive at our finishing facility in NJ last week of October - we need a couple of days after that to apply the final coats of finish (materials come partially prefinished from Europe, final 2 coats are applied here in the US).
> We believe we could make arrangements to deliver to your residence sometime first week of November.
> Will surely call you mid next week, after we have the vessel's arrival time at the port.
> Please call me anytime if you have any other questions.

> Thank you,

> Robert C. Ilas

> Cell + [REDACTED]

> Sent from my iPhone

> On Oct 11, 2012, at 13:02, "[REDACTED]" <[REDACTED]> wrote:

>> Hi Robert,

>> Just touching base and was curious on the status of my order. Thanks!

>> On Aug 17, 2012, at 6:09 PM, [REDACTED] wrote:

>>> Hi [REDACTED],

>>> FYI, your landlord just sent us the credit card authorization for deposit for your order.

>>> Thanks and have a great weekend!

>>> Thank you,

>>> Robert C. Ilas

>>> Sent from my iPhone