

From: Apple <[REDACTED]>

To: [REDACTED]

Subject: Apple Support Case [REDACTED] Scheduled Support Call

Date: Sat, 15 Dec 2012 18:23:12 +0000

Attachments: Apple_Support_Appt.ics



Apple Support

Dear [REDACTED]

Thank you for contacting Apple. We look forward to speaking with you and resolving this issue. Below are details about your scheduled call.

We'll call you at this phone number [REDACTED]

Date: December 16

Time: Approximately 10:00 a.m. Eastern

Case number: [REDACTED]

If you use a calendar application such as iCal, you can add this appointment to your calendar by simply clicking the attached calendar file.

Access your [case](#) online to get more details, reschedule or cancel the call, or change the phone number. You can also call Apple at 800-APL-CARE about this case. Please have your case number handy.

Sincerely,

Apple Support

apple.com/support

[REDACTED]. Your feedback is very important to us. If you have suggestions for improving the support experience, [please let us know](#).

Support Resources

[Support Telephone Numbers Worldwide](#)

[Apple Support Communities](#)

[AppleCare Products](#)

My Support Profile

Manage your products, review your support and service history, and more.

[Get Started](#)

