

From: [REDACTED]
To: [REDACTED]
Subject: Bloomingdale Delivery Time Window Confirmation
Date: Tue, 15 Jan 2013 18:03:28 +0000

 bloomingdales.com



Dear [REDACTED]

Thank you for selecting Bloomingdale's for your home furnishing needs. Your merchandise has been loaded onto our trucks and is scheduled to be delivered to you on 01/16/2013 between 09:30 AM - 11:30 AM. Your 5-Star delivery expert will call you 30 minutes prior to arriving.

*Should you need to change your delivery date, please call 1-[REDACTED] immediately. Our automated phone system is available 24 hours a day and can be used by referencing your salescheck number below and following the telephone prompts to reschedule.

=====DELIVERY INFORMATION=====

Salescheck Number: [REDACTED]
Date: 01/16/2013
Time Window: 09:30 AM - 11:30 AM

For an estimated time of arrival within your 2-hour window and to view the items scheduled for delivery:

- Visit <http://www.bloomingdales.com/furnituredelivery> on your day of delivery
- Enter your sales check number and primary phone number

DELIVERY ADDRESS

[REDACTED] ST

Primary Phone Number [REDACTED]
Secondary Phone Number [REDACTED]

For general inquiries related to your return, please click reply.

=====5-STAR DELIVERY COMMITMENT=====

We would like your delivery experience to be exceptional. By meeting the commitments outlined below, we can ensure that all stages of the delivery are handled professionally and to your satisfaction.

Upon arrival at your home your 5-Star Delivery Expert will:

- Use pads and door protectors to protect your home while handling your new furniture
- Wear shoe covers to protect your floors and gloves when needed to protect your new furniture
- Review any special requests such as moving like items as needed to another room of your home on the same level (Only like items of those being delivered today may be moved on the same floor/level)

When bringing your new Home Furnishings into your home your Delivery Expert will:

- Vacuum area(s) where your new purchase will be placed
- Place bed skirt(s) and mattress pad(s) on your new bed
- Remove all delivery packaging and materials when they leave from your residence.



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