

**From:** [REDACTED] <[REDACTED]>

**To:** [REDACTED] <[REDACTED]>, [REDACTED]  
<[REDACTED]>

**Subject:** Fwd: You Have Received a JetBlue Credit!

**Date:** Sat, 22 Dec 2012 20:14:36 +0000

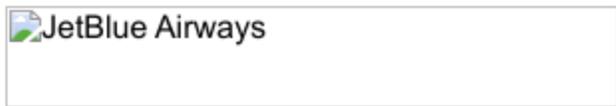
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[REDACTED]

This message is directed to and is for the use of the above-noted addressee only, and its contents may be legally privileged or confidential. If the reader of this message is not the intended recipient, you are hereby notified that any distribution, dissemination, or copy of this message is strictly prohibited. If you have received this message in error, please delete it immediately and notify the sender. This message is not intended to be an electronic signature nor to constitute an agreement of any kind under applicable law unless otherwise expressly indicated hereon.

Begin forwarded message:

**Resent-From:** [REDACTED]  
**From:** JetBlue Airways <[REDACTED]>  
**Subject:** You Have Received a JetBlue Credit!  
**Date:** December 22, 2012 3:03:42 PM EST  
**Resent-To:** [REDACTED]  
**To:** [REDACTED]  
**Reply-To:** [REDACTED]



Hello [REDACTED]

Thank you for choosing JetBlue.

The following credit has been applied to your Travel Bank account number: [REDACTED]

Service Credit: Customer Goodwill RoundTrip 563.72 USD

We're sorry that you did not experience the high standard of service we aim to provide every JetBlue customer. Please accept our sincere apologies and this flight credit for the inconvenience you recently experienced with us.

This credit, which expires 365 days from the date it is issued, is available for use on future travel with JetBlue and is non-transferable.

To book a flight using your Travel Bank credit, visit [jetblue.com](http://jetblue.com) and choose Travel Bank as your form of payment.

You can check the balance and transactions of your Travel Bank account by clicking [here](#). For more information about Travel Bank and your credits, please visit [jetblue.com/help](https://jetblue.com/help). We thank you for your understanding and look forward to a future opportunity to welcome you onboard.

Sincerely,

JetBlue Airways