

From: [REDACTED] <[REDACTED]>
To: Restoration Hardware <[REDACTED]>
Subject: Re: Restoration Hardware: Order Update - Order #: 5188483
Date: Thu, 17 Jan 2013 17:01:58 +0000

I [REDACTED] need this anymore

On Jan 17, 2013, at 11:50 AM, Restoration Hardware <[REDACTED]> wrote:



ORDER NOTIFICATION UPDATE

ORDER STATUS

Thank you for your recent purchase. We apologize for the delay in shipping your order [REDACTED] and appreciate your patience. Please see below for details pertaining to the updated status of each item as it has changed. If you have any questions regarding the status of your order, please contact us at Restoration Hardware.

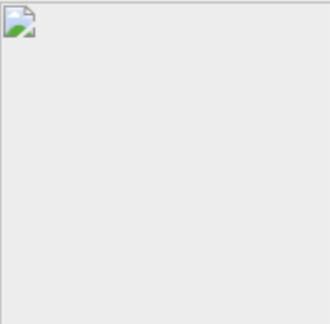
SHIPPING ADDRESS

[REDACTED]
[REDACTED]
[REDACTED]

BILLING ADDRESS

[REDACTED]
[REDACTED]
[REDACTED]

ITEMS IN YOUR ORDER

	Quantity	Total
 Leather Swatches	1	
ITEM #: 66010199 TBCO		
LEATHER: Tobacco		
Delivery Method: <u>Standard Delivery Shipping</u>		
Expect delivery on or before 02/12/13		

IMPORTANT INFORMATION

Furniture Orders

For your convenience, items eligible for Unlimited Furniture Delivery are held for a single delivery, shipping when all items on the order are available. The final charges for each shipment will be applied as each shipment releases. Tax and shipping charges are considered estimated and will be re-calculated at the time of shipment to ensure they take into account the most current local tax information.

Custom orders are made especially for you and ship separately. Restoration Hardware will retain a deposit for custom orders 24 hours after order placement. With the exception of manufacturer defects or damages, this deposit cannot be refunded upon

cancellation, change, or return of your custom order.

Merchandise, freight, and tax charges will be applied to your account once an item has shipped. If you've ordered multiple items, some items may be shipped separately without additional charges.

If you have any questions, please [contact Customer Service](#).

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