

**From:** [REDACTED] <[REDACTED]>  
**To:** [REDACTED] <[REDACTED]>  
**Subject:** Fwd: Itinerary for your upcoming trip  
**Date:** Fri, 04 Dec 2009 18:43:41 +0000

Begin forwarded message:

**From:** JetBlue Airways <[REDACTED]>  
**Date:** December 2, 2009 4:36:06 PM EST  
**To:** [REDACTED]  
**Subject:** Itinerary for your upcoming trip  
**Reply-To:** JetBlue Airways <[REDACTED]>



RH4CDW



Thanks for choosing JetBlue. Attached is the booking confirmation for your trip. Please review the confirmation carefully as it includes some important information about flying with us. Although you do not need this document to check in, we recommend that you print it out for your own reference.

You can also access our [Real-Time Flight Tracker](#) to check the arrival or departure status of your trip.

**Treat yourself to Even More Legroom**

Starting at just \$10 more, you can stretch out in one of our most spacious seats, with 38" of legroom! Get it now-Even More Legroom seats have limited availability and are now available for purchase at the airport. [Click here](#) to change your seat.

**More worldwide connections**

JetBlue has teamed up with Lufthansa, the largest carrier in Europe, to offer you service to more than 200 destinations in Europe and beyond. [Learn More](#)

**Attention TrueBlue members:**

The newer, truer TrueBlue is here! Make sure you [sign in](#) to your account to see the latest news and offers. Plus, if you had old TrueBlue points be sure to check out the "Old TrueBlue program" button on the left-hand side of your screen where you will find options for redeeming your points.



**Darren Indyke**  
[REDACTED]  
[REDACTED]

Confirmation Number: **RH4CDW**  
[\(manage flights\)](#)  
Date Booked: **02 Dec 09**  
Modified: **02 Dec 09**  
Booked By: **INET**

**Name** **TrueBlue Number** **Seats**  
**Welcome Aboard:** SETH LLOYD [Sign Up for TrueBlue](#) [View](#)

Date	Flt	Depart	Arrive	Stops
11 Dec 09	425	Boston, MA (BOS) 04:51pm	West Palm Beach, FL (PBI) 08:10pm	0
13 Dec 09	424	West Palm Beach, FL (PBI) 01:36pm	Boston, MA (BOS) 04:39pm	0

Total for 1 customer(s)  
Fare: \$346.97  
Tax: \$33.23

Security Fee:	\$5.00
Passenger Facility Charge:	\$9.00
Change or Other Fee:	\$50.00
<b>Total:</b>	<b>\$444.20</b>
Mastercard:	\$444.20
<b>Balance Due:</b>	<b>\$0.00</b>



We've teamed up with [REDACTED] to offer you a huge selection of hotels. Take advantage of their Price Match Guarantee, No Change or Cancel fee policy, no phone booking fee, and customer reviews. [Click here](#) or call 800-544-3581 to book your hotel now!



Book your car rental through Hertz and get up to 20% off with the JetBlue Discount. Or, find great rates at other major car rental providers. [Let's go!](#)

\*Hotel availability is limited and may not be available at the rates quoted above.

**Carry-on Baggage Rules:**

Customers may now carry through security checkpoints travel-size toiletries (3 ounces or less) that fit comfortably in a single, quart-size, clear plastic, zip-top bag. After clearing security, customers may bring beverages and other items purchased in the secure boarding area on-board aircraft. Larger amounts of prescription liquid medications, baby formula and diabetic glucose treatments must be declared at the checkpoint for additional screening.

**DOMESTIC TRAVEL:**

JetBlue offers two types of fares: Nonrefundable and Refundable. For JetBlue Nonrefundable Fares, changes or cancellations can be made prior to scheduled departure for a fee of \$100 per person by calling 1-800-JETBLUE (538-2583) - or by visiting [REDACTED], plus any applicable difference in airfare. Customers with hearing or speech impairments can call our toll-free TTY/TDD telephone number, 1-800-336-5530. Any remaining balance will be placed in a JetBlue air-only credit and may be applied toward future travel for one year from date of issuance. As a courtesy to our customers who booked a fare lower than \$100, effective Friday, August 1, we will be waiving the \$100 change fee and charging a \$50 change/cancel fee. The reduced fees will apply to all flights with a published fare lower than \$100, regardless of booking date. If a nonrefundable reservation is not changed or canceled prior to scheduled departure, all money associated with the reservation is forfeited. For JetBlue Refundable Fares, changes and cancellations, for a full refund, are permitted prior to scheduled departure. Such changes are subject to availability and any applicable difference in airfare. If a refundable reservation is not changed or canceled prior to scheduled departure, all money associated with the reservation will be placed in a JetBlue air-only credit and may be applied toward future travel for one year from date of issuance. Refundable Fares may not be available on all flights.

\* TrueBlue Award flights cannot be canceled and are nontransferable. Changes can be made by calling 1-800-JETBLUE (538-2583) prior to scheduled departure for a fee of \$100 per person. Customers with hearing or speech impairments can call our toll-free TTY/TDD telephone number, 1-800-336-5530.

**DOMESTIC TRAVEL NOTE:**

- \* Effective October 22, 2008, all flights to and from San Juan, Puerto Rico will be operating through JFK - Terminal 5.
- \* Government-issued photo ID is required of all customers 18 years of age or older.
- \* Reservations are subject to cancellation if the customer is not present at the departure gate at least 10 minutes prior to scheduled departure.
- \* Each customer is allowed one checked bag up to 50 pounds free of charge. Carry-on baggage is limited to one bag plus one personal item (e.g., purse, briefcase, laptop, etc.). Customers who make a reservation on or after June 2, 2009 for travel on or after June 2, 2009 will be charged a \$30 fee when checking a second bag. All other customers will be charged a \$20 fee when checking a second bag.

**ADVICE TO INTERNATIONAL PASSENGERS ON LIMITATION OF LIABILITY:**

Where a passenger's journey involves an ultimate destination or a stop in a country other than the country of departure, either the Warsaw Convention and the Hague Protocol, their amendments, and any special contracts of carriage embodied in applicable tariffs that waive Warsaw/Hague limits, or the Montreal Convention may apply to the entire journey including the portion within the countries of departure or destination and, in some cases, may limit the liability of the carrier for death or personal injury, delay, and for loss of or damage to baggage. The Montreal Convention, where applicable, does not impose, and special contracts voluntarily entered into by many carriers, including JetBlue, waive, the Warsaw/Hague limitations for compensatory damages arising out of personal injury or wrongful death caused by an accident, as defined by the applicable treaty. The names of carriers party to the special contracts are available at all ticket offices of such carriers and may be examined upon request.

**NOTICE OF BAGGAGE LIABILITY LIMITS**

For international transportation (including domestic portions) governed by the Montreal Convention, JetBlue's liability for baggage is limited to 1,000 SDRs (see, [www.imf.org](http://www.imf.org) for current value) per passenger unless a higher value is declared and an extra charge is paid. For international transportation governed by the Warsaw Convention and the Hague Protocol and their amendments, JetBlue's liability for baggage is limited to \$9.07 per pound for checked baggage and \$400 per passenger for unchecked baggage unless a higher value is declared and an extra charge is paid. Special rules may apply to valuable articles. For domestic transportation, JetBlue's liability for baggage is limited to \$3,300 per passenger. General baggage rules: As set forth more fully in its Contract of Carriage and international passenger rules tariffs, JetBlue will not be responsible for fragile or perishable goods. JetBlue assumes no liability for oversized, overweight or overpacked baggage, or for loss of or damage to baggage parts such as wheels, straps, pockets, pull handles, zippers, hanger hooks or other items attached to baggage. JetBlue will not be responsible for the following items in checked or unchecked baggage: money, jewelry including watches, cameras, camcorders, any type of electronic equipment, including computers, valuable papers or documents and other similar items as described in more detail in the Contract of Carriage.

#### NOTICE OF OVERBOOKING OF FLIGHTS

Although JetBlue does not intentionally overbook its flights, there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, JetBlue will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with JetBlue's check-in deadline (which are available upon request from JetBlue), persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and JetBlue's boarding priorities are available at all airport ticket counters and boarding locations. Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.

#### NOTICE OF INCORPORATED TERMS

All travel on JetBlue, whether it is domestic or international travel, is subject to JetBlue's Contract of Carriage, the terms of which are incorporated herein by reference. International travel may also be subject to JetBlue's international passenger rules tariffs on file with the U.S. and other governments, and, where applicable, the Montreal Convention or the Warsaw Convention and its amendments and special contracts. Incorporated terms include, but are not restricted to:

1. Liability limitations for baggage, including special rules for fragile and perishable goods and the availability of excess valuation.
2. Liability limitations for personal injury or death.
3. Claims restrictions, including time periods within which passengers must file a claim or bring an action against JetBlue.
4. Rights of JetBlue to change the terms of contract.
5. Rules on reservations, check-in, and refusal to carry.
6. JetBlue's rights and limits on its liability for delay or failure to perform service, including schedule changes, substitution of aircraft or alternate air carriers, and rerouting.
7. Non-refundability of reservations.
8. The Contract of Carriage and tariffs may be inspected at all JetBlue airport customer service counters, and upon request you have the right to receive by mail a copy of the full text of the Contract of Carriage or tariffs. Additional information on items one through seven can be obtained on JetBlue's website at [REDACTED] or at any U.S. location where JetBlue transportation is sold.