

From: "Barbara S. (Postmates Support)" <[REDACTED]>
To: "[REDACTED]" <[REDACTED]>
Subject: [postmates] Re: Postmates Delivery for [REDACTED] from Bouchon Bakery
Date: Wed, 07 Mar 2018 22:33:34 +0000

Your request has been updated. To add additional comments, reply to this email.

Barbara S. (Postmates)

Mar 7, 4:33 PM CST

Hi Karyna,

Thanks for reaching out regarding the delivery of Bouchon Bakery. I see that you reported you did not receive your order, and I have gone ahead and investigated this issue for you immediately.

After reaching out to your Postmate, I confirmed that they were able to deliver your order to you personally.

I sincerely apologize for the confusion, but we will be sure to reach out to your Postmate to make sure this doesn't happen again. If you still have not received your order, please let us know and we would be happy to continue working to get this resolved for you.

Sincerely,

Barbara S.
Customer Service Professional
Postmates

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