

From: Karyna Shuliak <[REDACTED]>

To: Merwin <[REDACTED]>

Subject: Front door locked

Date: Sun, 13 Nov 2016 02:50:52 +0000

Hi Merwin,

We are having the same issue with the front door at the house again. we can not open it manually, only by using the phone. Can somebody come check it tomorrow please?Perhaps you could call a company that installed the new system?

Thanks a lot,

Karyna