

**From:** Karyna Shuliak <[REDACTED]>  
**To:** Lesley Groff <[REDACTED]>  
**Subject:** Re: Vouchers for Future Travel on Delta  
**Date:** Wed, 23 Nov 2016 19:34:47 +0000

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Thank you Lesley, I see..

On Nov 23, 2016, at 11:14 AM, Lesley Groff <[REDACTED]> wrote:

Hi Karyna...you have received vouchers for you, [REDACTED] for future travel on Delta...I assume when you changed the tickets they were non refundable and this was the way it had to be done. ..I told Merwin to put the vouchers on my dest at 71st...Next time you book a ticket on Delta, you can use the voucher but be aware you have to physically mail it back...kinda 'old school' silly ...but is what it is...So you will need mailing time available. Take care, Lesley

Begin forwarded message:

**From:** [REDACTED]  
**Subject:** Tickets  
**Date:** November 23, 2016 at 9:53:42 AM EST  
**To:** [REDACTED]

<scan.pdf>