

From: Karyna Shuliak <[REDACTED]>
To: Daphne Wallace <[REDACTED]>
Subject: Risk management letter
Date: Fri, 19 Aug 2016 19:34:24 +0000

Hi Daphne,

I just spoke again with Ms. James from the office of risk management, they still haven't sent the letter. I explained to her that the board requires all the paperwork to be submitted by Sept. 1st for the license renewal and this is now 2 since she promised me the letter. She asked to call her back in 5 min and now her extension is not available.

Would you please try to sort it out today or Monday if you can.

Her details are below:

[REDACTED] Director of Risk Management

Telephone [REDACTED]

Email: [REDACTED]

Thank you very much for your help!

Karyna.