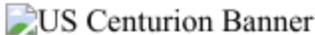


From: Centurion Support <[REDACTED]>

To: [REDACTED]

Subject: Lot Airline Travel 5 FEB

Date: Mon, 05 Feb 2018 04:33:16 +0000

US Centurion Banner

[REDACTED],

I have not taken action on the Aeroflot tickets because they have not sent us a message that they cancelled the flight and [REDACTED] unable to reach them by phone. The flight does not show operating from our schedule , so it should cancel by the airline.

Regards,

Debbie

From Centurion Support on behalf of your Relationship Manager

[REDACTED],

You may go ahead and check in with LOT-<https://checkin.si.amadeus.net/static/PRD/LO#/overview>
use the code WTGK6M , and I checked they have assigned you 3C.

Regards,

Debbie

From Centurion Support on behalf of your Relationship Manager

Dear [REDACTED],

Please review your purchased itinerary, confirmation NEURGO for accuracy to ensure we have met your travel requirements. Please reconfirm your flights with the airline directly as schedules are subject to change. * 72 hours prior to departure for international flights Airport check in requirements - 3 Hours prior to departure for International flights Please check with carrier directly for specific airport check in times and baggage allowances.

Please advise on what you would like me to action on the cancelled flight ticket? Would you like me to regarding Aeroflot flights and remainder of the ticket? Do you want to wait and make sure that your Lot Flight wont cancel regarding weather before we cancel and refund Aeroflot, or just proceed with the cancellation?

Regards,

Debbie

From Centurion Support on behalf of your Relationship Manager Natalia Molotkova

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