

From: Room & Board <[REDACTED]>

Subject: Your Room & Board order [REDACTED]

Date: Tue, 18 Jul 2017 19:18:48 +0000

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We're here to help: [REDACTED]

The logo for Room & Board, featuring a small icon of a house with a green roof and a white body, followed by the text "Room & Board" in a serif font.



Order [REDACTED]

BILLING ADDRESS

Karyna Shuliak
9 E 71st St
New York, NY 10021-4102

DELIVERY ADDRESS

Karyna Shuliak
[REDACTED]

Contact Preference: Email

Order Summary	
Merchandise Total	\$2,060.00
In-home Delivery to [REDACTED]	\$89.00
UPS Shipping	FREE
Taxes	\$190.72
Total	\$2,339.72

Payment Summary	
[REDACTED] on 07/18/2017	\$2,339.72
Balance due	\$0.00

In-home Delivery

- **You have selected Saturday, July 22 as your In-home Delivery date.**
 - Two business days prior to your delivery date, we will contact you with a two-hour delivery window.
 - Deliveries are made during daytime hours, Tuesday through Saturday.
-



Cortina 72h
Floor Lamp

[Cortina 72h Floor Lamp](#)

Item no: 389400

Availability	Unit Price	Quantity	Subtotal
In stock	\$550.00	3	\$1,650.00

UPS Shipping

Free UPS Shipping

Arrives 5 to 7 business days from shipment. We will provide a tracking number when your order ships.



Cortina 60h
Floor Lamp

[Cortina 60h Floor Lamp](#)

Item no: 342521

Availability	Unit Price	Quantity	Subtotal
In stock	\$410.00	1	\$410.00

Merchandise Total

\$2,060.00

 Recommended for you



See orders and more with your online account

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Our Guarantee

Our goal is to provide a positive customer experience by supporting you throughout the entire shopping experience. We stand behind the quality of our products and the prices we charge. If you're not satisfied with your purchase or any part of your experience, just let us know.

Returns & Exchanges

We want you to be happy with your purchase and understand it can take a few days to a few weeks to know if your new items will work for you. We encourage you to return or exchange items in a timely manner because damage or wear will result in an adjustment to your refund. If an item is unsatisfactory we will work with you to resolve the issue to your satisfaction with expert product repair, parts replacement or an exchange. Please know that if you purchase items in a store without using your Room & Board account, a receipt will be required for returns.

We don't charge a delivery fee for returns or exchanges within the 48 contiguous states. However, original delivery charges are not refundable. Credit card or gift card orders will receive a credit; orders paid by check or cash will receive a refund check.

Custom Product Policy

A non-refundable fee of 30% applies to custom products that are changed, canceled or returned. Full refunds on custom products are only given if the custom product order is canceled within 48 hours of being placed or in the rare case of defects in materials or workmanship.

[Email a Design Associate](#) or call [REDACTED] for more details

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