

From: "Sell Lounge Inc. - Amazon Marketplace" <[REDACTED]>

To: Karina <[REDACTED]>

Subject: Thank you from Amazon seller for 113-0907482-7833829

Date: Tue, 02 Feb 2016 13:58:43 +0000

Dear Karina,

Thank you for your recent purchase of:

Parker Jotter Pen, Stainless Steel, Medium Point, Black Ink

We received your order on 01-10-2016 and shipped it to you immediately to ensure fastest possible service. For information regarding expected delivery time-frame, please refer to the Order Summary page in your Amazon account.

If you encounter any issues with this transaction (such as item quality, shipping speed, wrong item, non-arrival, etc.) please let us know:

[Report Issue Form](#)

We are committed to **your complete satisfaction**. We will do everything possible to meet your expectations, such as providing a partial refund, full refund, or a replacement copy. In case of a problem, we would appreciate the chance to hear from you first, so please contact us.

If you are happy with your purchase, your positive feedback will be greatly appreciated. Please keep in mind that sellers are rated based on the number of "Positive" (4 or 5 star) feedback received. (Anything less than 4 would hurt our business)

Your vote of confidence will allow us to continue to provide outstanding service and low prices. To leave feedback, please click on the following link:

[Enter Feedback Form](#)

Thank you for your business!

For Your Information: To help arbitrate disputes and preserve trust and safety, we retain all messages buyers and sellers send through Amazon.com for two years. This includes your response to the message above. Amazon.com uses filtering technology to protect buyers and sellers from possible fraud. Messages that fail this filtering will not be transmitted.

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