

**From:** Support Staff <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** SKODOT  
**Date:** Tue, 24 Nov 2015 21:30:47 +0000

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Hello

Good Day!

We really apologize for the lack of communication. Unfortunately your order had to be canceled due to lack of stock from our supplier. Our typical supplier had listed the item in stock, however upon further inspection it is unavailable. We have been spending this time trying to source the item for you from different suppliers. It has come to a point though that the delay is significant and we feel that the right thing to do would be to cancel your order and void your payment authorization. We are very sorry about the inconvenience this may have caused you.

Once again, we did not credit money from you as we cancelled your order to void your payment authorization. Please check your account within 24-48 hours.

Best regards,

Halle

Skodot Customer Service