

From: BS MYeShop <[REDACTED]>

To: Karyna Shuliak <[REDACTED]>

Subject: Re: shoes order for US

Date: Mon, 30 Nov 2015 16:06:08 +0000

Inline-Images: Screen_Shot_2015-11-30_at_10.48.02_AM.png

Dear Karyna,

The phone number asked is a mobile phone one, you entered a fix-lined one. You have to try with a cellphone number, we hope it will work this time.

Best regards,

Mellow Yellow Team

2015-11-30 16:49 GMT+01:00 Karyna Shuliak <[REDACTED]>:

Thank you. I am trying to order online to deliver to my friend's address in Paris, but the order wouldn't go through, because every time the contact phone number appears to be in a wrong format. I tried to enter it in many ways, but it does not let me place the order. Please advice. You can call me at +1 [REDACTED]

I attached a photo on the bottom:



Thank you,
[REDACTED]

On Nov 30, 2015, at 4:27 AM, BS MYeShop <[REDACTED]> wrote:

Dear [REDACTED],

Thank you for your interest in Mellow Yellow. Unfortunately we don't ship to the US, only to France, Belgium, Andora and Monaco.

Best regards,

Mellow Yellow Team

2015-11-30 7:59 GMT+01:00 [REDACTED] <[REDACTED]>:

Bonjour,

I would like to order a few pairs of shoes for delivery to the US. Can you help please?

Thank you very much,

[REDACTED].