



Travel
Services

American Express

Centurion Travel Service

2421 West Peoria Avenue M/S AZ38-03-01

Phoenix, AZ 85029-4708

When Overseas Call Collect [REDACTED]

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Travel Arrangements for: **EPSTEIN/JEFFREY E**

Agent ID : M8

Record Locator: [REDACTED]

Itinerary

Travel Details

Wednesday October 26, 2011

Hotel Information

Hotel:	PREFERRED HOTELS	Check-In:	10/26/2011
	THE CHARLES HOTEL HARVARD SQU	Check-Out:	10/28/2011
	ONE BENNETT STREET		
	CAMBRIDGE MA 02138		
Phone Number:	[REDACTED]		
Fax Number:	[REDACTED]		
Confirmation Number:	[REDACTED]		
Hotel Rate:	449.00 USD per night		
	Late Arrival Guarantee - Credit Card		
Special Info:	-----CLIENT PREFERS KING BED IF AVAIL-----		
CANCEL 02 DAYS BEFORE ARRIVAL			
PLEASE NOTE HOTEL RATE CHANGES DURING YOUR STAY -			
26OCT11 - 449.00 PLUS TAX			
27OCT11 - 399.00 PLUS TAX			
ALSO KEEP IN MIND HOTEL CONFIRMED WITHIN CANCEL POLICY OF 2 DAYS PRIOR TO ARRIVAL.			
ANY CANCEL WILL RESULT IN PENALTY OF 1 NIGHTS STAY PLUS TAX.			
FINE HOTEL AND RESORT PROGRAM. FOR PAYMENT, CARDMEMBERS MUST USE AN AMERICAN EXPRESS CARD PRODUCT IN HIS/HER NAME.			

Additional Information

Additional Messages

ADDITIONAL TAXES, SERVICE CHARGES, INSURANCE, OR OTHER FEES MAY APPLY TO HOTEL AND CAR RENTAL RESERVATIONS. ADVANCE RESERVATIONS ARE RECOMMENDED IF YOU WISH TO ENJOY GOLF, SPA, DINING, AFTERNOON TEA OR REQUIRE ANY SPECIAL ARRANGEMENTS IN ADVANCE OF YOUR HOTEL STAY.

Cruise Privileges Program

Receive up to \$400 in valuable benefits when you book your next cruise vacation through Centurion Travel Service with one of our world-class cruise line partners. Contact Centurion Travel Service at 1-877-877-0987 for details. Terms and Conditions may apply and are located at the bottom of this itinerary.



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Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Terms and Conditions

Cruise Privileges Program valid for new bookings of voyages of five nights/six days or longer made through American Express Travel by 12/31/10 for sailings completed by 12/31/11. May not be combined with group promotions or offers, including American Express Mariner Club, unless otherwise indicated. Blackout dates, category and fare restrictions may apply. U.S. Centurion member must travel on itinerary booked. Shipboard credit and provider amenity based on double occupancy. Shipboard credit cannot be used in the casino or for payment of gratuities, is non-transferable, cannot be redeemed for cash or credit and cannot be combined with other shipboard credit offers. Limit one shipboard credit and provider amenity per stateroom. Three-stateroom limit per Card member, per sailing. Payment must be made with an American Express Card in the Centurion member's name. To receive Cruise Privileges Program benefits, travel agencies must call American Express Agency Services Desk: 800-428-0250, option #2. Participating program providers and benefits are subject to change without notice.

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

CALIFORNIA: This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: www.tcrinfo.org.

WASHINGTON: If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

NEVADA:

RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: ncad@fyiconsumer.org

NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: ncad@fyiconsumer.org

Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency