

**From:** Christopher Kelly <[REDACTED]>

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** order conformation

**Date:** Wed, 30 Jul 2014 16:13:17 +0000

**Inline-Images:** image001.gif, image002.gif

Order No	180498436	Order Date	2014-07-28	Latest event	Customer contacted Voice Mail (Service Call)
Customer	Karyna Shuliak	Communication method	EMAIL	Delivery date from	2014-07-29 17:00
Address 1	[REDACTED]	Phone	[REDACTED]	Delivery date to	2014-07-29 21:00
Address 2	New York	Phone 2	[REDACTED]	Time Window	Promised
Address 3	[REDACTED]	CellPhone	[REDACTED]	Delivery method	LCD ZONE B NEXT DAY
ZipCode	[REDACTED]	email	[REDACTED]	WMS OrderNo	
City	New York	Merged with order			
State	NY				
Country	US				

http:// [REDACTED] RECEIVER  
**Karyna Shuliak**  
Address [REDACTED]  
\* New York  
Postal code [REDACTED]  
City New York  
State NY  
Country United States

htt [REDACTED] BUYER  
**Karyna Shuliak**  
Address [REDACTED]  
\* New York  
Postal code [REDACTED]  
City New York  
State NY  
Country United States

Event Date	Event Time	Description	Event Location	Signed by	Comment
2014-07-29	09:15	Customer contacted Voice Mail (Service Call)		Unsigned	
2014-07-28	23:48	Scheduled delivery on 07/29/2014		Unsigned	
2014-07-28	23:48	Scheduled timeframe is 07/29/2014 between 17:00 and 21:00		Unsigned	
2014-07-28	23:45	EDI received		Unsigned	
2014-07-28	23:41	Shipment created			
2014-07-28	23:41	SP_CONTACTED sent to iSell			
2014-07-28	23:41	Order updated			
2014-07-28	19:28	Order updated			
2014-07-28	18:42	Order created			

Instruction	Selector	Text	Instruction	Updated
DOOR_CODE		NO		2014-07-29
FURNITURE_TO_BE_REMOVED		NO		2014-07-29
ADDITIONAL_INFO_TSP		NA		2014-07-29
ELEVATOR_EXISTS		YES		2014-07-29
STAIR_CASE_WIDE_ENOUGH		YES		2014-07-29
DEL_ADDRESS_IN_RESTRICTED_TRAFFIC_ZONE		NO		2014-07-29
TRUCK_DELIVERY_RESTRICTIONS		NO		2014-07-29
MERGED_WITH_ORDER		NO		2014-07-29


**Order lines**

Order line	Product no	Description	QTY Ordered	Weight	Volume	Direction
1	80053933	MALM 6drw dresr 63x30 3/4" birch veneer	1	63,63	0,145	OUT

**Shipments**

Details	Shipment No	BU	Ship to	ZipCode	City	Country	PCS	Weight	Volume	Status	Service
<a href="#">Shipment Details</a>	100046077381	921	Karyna Shuliak	10065	New York	US	2	63,63	0,145	Customer contacted Voice Mail (Service Call)	Next Day

Christopher M. Kelly  
Backline Resolution Advisor  
**IKEA US Contact Center**  
9930 Franklin Square Dr, Baltimore, MD 21236  
Tel: [REDACTED]  
Fax: [REDACTED]  
Email: [REDACTED]  
Web: [www.IKEA.com](http://www.IKEA.com)

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