

**From:** Q SQUARED <[REDACTED]>  
**To:** Karyna Shuliak <[REDACTED]>  
**Subject:** Q SQUARED: New Order # 100000361  
**Date:** Sat, 17 May 2014 03:00:13 +0000



## Hi Karyna Shuliak,

Thank you for your Q SQUARED order. We hope you love our products as much as we do!

Once your package starts to make its way to you, we will send you an email with your tracking information. If you are feeling antsy, you can also check the status of your order by [logging into your account](#).

Your order confirmation is below.

Your Order #100000361 (placed on May 16, 2014 11:00:03 PM EDT)

### Billing Information:

Karyna Shuliak  
9 East 71st Street  
New York, New York, 10021  
United States  
T: 6462438517

### Payment Method:

#### Credit Card (Authorize.net)

**Credit Card Type:** American Express  
**Credit Card Number:** xxxx-[REDACTED]  
**Processed Amount:** \$20.57

### Shipping Information:

Karyna Shuliak  
[REDACTED]

### Shipping Method:

UPS Ground

Item	SKU	Qty	Subtotal
Sanibel Blue Dinner Plate	282-01135	1	\$6.00
Sanibel Blue Bowl	285-01113	1	\$6.00
Subtotal			\$12.00
Shipping & Handling			\$7.50
Minimum order fee			\$0.00
Tax			\$1.07
<b>Grand Total</b>			<b>\$20.57</b>

### RETURN POLICY

Our goal is to provide you with the highest quality products that you will love and adore. If, for some reason, you are not completely satisfied with your Q SQUARED purchase, please send it back to us within **14 DAYS** of the date

the order was received. If you wish to return a product, please send an email to [REDACTED] with the following information:

- Order Number
- First Name
- Last Name
- Email
- Reason for Return

You will be responsible for shipping the item back. Please pack the merchandise as carefully as was when you received it. Make sure to write down the tracking number for your reference and to get a proof of delivery to ensure that the package was properly received. No credit will be issued without proof of delivery.

#### **REFUNDS**

Refunds will be issued in the original form of payment for the price paid for the product(s) or merchandise when returned within **14 DAYS** of the date the order was received. Merchandise returned more than **14 DAYS** after the date of receipt will not be eligible for a return or exchange. Receipts and original packaging must accompany all returns for refunds to be issued. Merchandise must be unused and in perfect condition. Refunds will be issued for the full amount of the purchase only--shipping and handling charges are NON-REFUNDABLE. Please allow 5-7 business days for online refunds to be processed, and 1-2 billing cycles for the refund credit to appear on your credit card statement.

#### **DAMAGED MERCHANDISE**

If you have received defective or damaged merchandise, please notify us within **14 DAYS** of receipt for a refund or replacement. If you do not notify us within **14 DAYS** of receipt, credit or replacements cannot be issued.

If you have any additional questions, please feel free to email us at [REDACTED].

Sincerely,  
**Q SQUARED**