

From: "Jermaine" <[REDACTED]>
To: "jeffrey E." <jeevacation@gmail.com>, "Richard Kahn" <[REDACTED]>
Cc: "ann rodriguez" <[REDACTED]>
Subject: RE: Internet and Phone update
Date: Tue, 21 Jul 2015 22:36:33 +0000

Good evening boss,

I tested the internet speed this afternoon. It is running at 43mb up and 45 mb down. Terrence and Choice seemed to have workout the speed issue. I will run another test tomorrow for verification and update you.

The phones, unfortunately, were not resolved. Innovative made some changes to the existing circuit and request that I power cycle the phone switch. Nothing changed LSJ can still only make calls, but not receive any. The PFI card has been ordered and FedEx'ed, Terrence has been put on stand to install the card and program the necessary configurations to migrate LSJ to Innovative new Voice Circuit. In addition, I have requested for Innovative to break protocol and send a tech to LSJ if there are routing complications Terrence or myself cannot handle, once the card has been changed. The Network director Mr. Andrew Jackson will discuss it with Mr. Dean Dannet to see what can be done for us.

Regards
JRuan

From: jeffrey E. [mailto:jeevacation@gmail.com]
Sent: Friday, July 17, 2015 8:39 PM
To: Jermaine Ruan; Richard Kahn
Subject:

im getting on the internet 15 down and 95 yes 95 up

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please note

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